

# 如何修理CAD LDAP数据库，当损坏在两边

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## Introduction

本文描述如何修理Cisco代理桌面(CAD)轻量级目录访问协议(LDAP)数据库，当损坏在两边。

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## Prerequisites

### Requirements

Cisco推荐您有在这些题目的知识：

- Cisco Unified Contact Center Enterprise (UCCE)
- CAD
- CAD LDAP数据库

### Components Used

- UCCE 10.5
- CAD 10.5

本文的信息从设备在一个特定生产环境里被创建了。All of the devices used in this document started with a cleared (default) configuration.如果您的网络实际，请保证您了解所有命令的潜在影响。

## 背景信息

在此环境里，代理程序无法登录到CAD，并且CAD服务都不可能连接到LDAP。

## 日志分析

您将看到Slapd重新启动与此错误：

```
DEBUG [0x530] parse_acl: config_back_db_open: line 0: warning: cannot assess the validity of the
ACL scope within backend naming context
DEBUG [0x530] bdb_db_open: bdb_db_open: "o=Spanlink Communications"
DEBUG [0x530] bdb_db_open: bdb_db_open: database "o=Spanlink Communications" cannot be opened,
err 22. Restore from backup!DEBUG [0x530][0x530] bdb_errcall: bdb(o=Spanlink Communications):
txn_checkpoint interface requires an environment configured for the transaction subsystem DEBUG
[0x530] bdb_db_close: bdb_db_close: database "o=Spanlink Communications": txn_checkpoint failed:
Invalid argument (22). DEBUG [0x530] backend_startup_one: backend_startup_one (type=bdb,
suffix="o=Spanlink Communications"): bi_db_open failed! (22)
LDAPCADinsLDAPDBCADLDAP
```

## 解决方法

AslapdTHRESHOLD=OFF...\\ slapd.cfg

step 1.A PGCisco LDAP

2.... Cisco \\ bin ()

3.... Cisco \\... Cisco \\ old\_database

4.... Cisco \\

5.old\_database**DB\_CONFIG**\*.dat

6.ldif\\ ldap\_archive\\ binbackup.ldif

7.rep.log

8.... Cisco \\ bin

Enter

**slapadd - f slapd.conf - l backup.ldif - c**

9.slapadd

10.LDAP

11.B.

12postinstall

13B.CAD

CAD

[https://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/cust\\_contact/contact\\_center/crs/express\\_10\\_5/troubleshooting/guide/cadx105-troubleshooting-guide.pdf](https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/crs/express_10_5/troubleshooting/guide/cadx105-troubleshooting-guide.pdf)