



## CTI Supported Devices

Table E-1 provides information about CTI supported devices.

Table legend:

- —Supported
- —Not supported
- NA—Not Applicable

**Table E-1** CTI Supported Device Matrix

Device/Phone Model	SCCP	SIP	Comments
Analog Phone			
Cisco 12 S			End of Software Maintenance Release 2001
Cisco 12 SP			End of Software Maintenance Release 2001
Cisco 12 SP+			End of Software Maintenance Release 2001
Cisco 30 SP+			End of Software Maintenance Release 2001
Cisco Unified IP Phone 3911	NA	NA	Not a CTI supported device
Cisco Unified IP Phone 6901			
Cisco Unified IP Phone 6921			
Cisco Unified IP Phone 6941			
Cisco Unified IP Phone 6961			
Cisco Unified IP Phone 7902			End of Software Maintenance Release 2007
Cisco Unified IP Phone 7905			End of Software Maintenance Release 2007
Cisco Unified IP Phone 7906			

Table E-1 CTI Supported Device Matrix (continued)

Device/Phone Model	SCCP	SIP	Comments
Cisco Unified IP Phone 7910			End of Software Maintenance Release 2007
Cisco Unified IP Phone 7911			
Cisco Unified IP Phone 7912			End of Software Maintenance Release 2007
Cisco Unified IP Phone 7914 Sidecar			
Cisco Unified IP Phone 7915 Sidecar			
Cisco Unified IP Phone 7916 Sidecar			
Cisco Unified IP Phone 7920			End of Software Maintenance Release 2007
Cisco Unified IP Phone 7921			
Cisco Unified IP Phone 7925			
Cisco Unified IP Phone 7931			CTI supported only if rollover is disabled. Starting 7.1 this device is supported when corresponding role is added to user.
Cisco Unified IP Phone 7935			End of Software Maintenance Release 2007
Cisco Unified IP Phone 7936			
Cisco Unified IP Phone 7937			
Cisco Unified IP Phone 7940			
Cisco Unified IP Phone 7941			End of Software Maintenance Release 2010
Cisco Unified IP Phone 7941G-GE			End of Software Maintenance Release 2009
Cisco Unified IP Phone 7942			
Cisco Unified IP Phone 7945			
Cisco Unified IP Phone 7960			
Cisco Unified IP Phone 7961			

Table E-1 CTI Supported Device Matrix (continued)

Device/Phone Model	SCCP	SIP	Comments
Cisco Unified IP Phone 7961G-GE	✓	✓	
Cisco Unified IP Phone 7962	✓	✓	
Cisco Unified IP Phone 7965	✓	✓	
Cisco Unified IP Phone 7970	✓	✓	End of Software Maintenance Release 2009
Cisco Unified IP Phone 7971	✓	✓	End of Software Maintenance Release 2009
Cisco Unified IP Phone 7975	✓	✓	
Cisco Unified IP Phone 7985	✓	✗	
Cisco Unified IP Phone 8961	✗	✓	
Cisco Unified IP Phone 9951	✗	✓	
Cisco Unified IP Phone 9971	✗	✓	
Cisco ATA 186	✓	✗	For details on the limitations of this device, see <a href="http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/4_1_3/developer/jtdevch1.html#wp1029269">http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/4_1_3/developer/jtdevch1.html#wp1029269</a>
Cisco IP Communicator	✓	✓	
Cisco Unified Personal Communicator	NA	NA	
Cisco VGC Phone	✓	✗	
VG224	NA	NA	Not a CTI supported device
VG248	✓	✗	For details on the limitations of this device, see <a href="http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/4_1_3/developer/jtdevch1.html#wp1029269">http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/jtapi_dev/4_1_3/developer/jtdevch1.html#wp1029269</a>
CTI Port	NA	NA	CTI supported virtual device
CTI Route Point	NA	NA	CTI supported virtual device
ISDN BRI Phone	NA	NA	Not a CTI supported device

