



Release Notes for Cisco WebEx Social 3.1 for iPhone and iPad

Revised March 12, 2013

These release notes provide important information for Cisco WebEx Social 3.1 for iPhone and iPad.

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Overview

Cisco WebEx Social 3.1 for iPhone and iPad is an app that provides access to Cisco WebEx Social features and functions from the following mobile devices running iOS versions 5.x or 6.x:

- iPhone, iPod Touch—iPhone 3GS and iPod Touch 3rd generation devices
- iPhone, iPod Touch with Retina display—iPhone 4, 4S, and 5, and iPod Touch 4th and 5th generation devices
- iPad—iPad 1st and 2nd generation devices and iPad mini
- iPad with Retina display—iPad 3rd generation devices


Cisco WebEx Social 3.1 for iPhone and iPad requires that your organization be running Cisco WebEx Social 3.1 SR2 or later.



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What's New in Cisco WebEx Social 3.1 for iPhone and iPad

This release includes the following major new features and functionality:

- Enhanced navigation—The new navigation menu on the left side of the app window is collapsible and it allows you to navigate quickly and easily within the app.
- New ability to like, favorite, and comment—New icons allow you like, favorite, or add a comment on a post or microblog directly from the Watch List or Activities Stream.
- Zoom in and out—Pinch the screen on your mobile device to zoom in and zoom out on text and images.
- Select multiple people who are following you—When you use the @ icon in the Micropost screen to display a list of people who are following you, you can now use the checkboxes next to the names to select multiple people.
- View list of likers—The numbers button to the right of the  icon in the Watch List or Activities Stream displays a list of people who liked the microblog status or post.
- View comments—The numbers button to the right of the Comments icon in the Watch List or Activities Stream displays a list of comments on the microblog status or post.
- Enhanced interactive design—The Activities Stream and Watch List have been enhanced. The Communities screen includes a home view, grid view, and list view. The People screen includes a list view, grid view, and user profile view.
- Content search—My Library and the Posts screen includes new filters that you can use when searching for content.
- Cisco Jabber integration—Provides new click-to-call and click-to-IM features.
- iPhone 5 support—The app takes advantage of the larger screen of the iPhone 5.
- EULA acceptance—The End User Licence Agreement screen lets you review and accept the EULA.
- Branding—The branding functionality allows organizations to customize the look and feel of the Startup screen, Sign In screen, and screen headers of the Cisco WebEx Social 3.1 app. For more detailed information, see *Branding Cisco WebEx Social 3.1 for iPhone and iPad*.
- Extensibility—The extensibility functionality allows organizations to create custom applications for the Cisco WebEx Social 3.1 app. For more detailed information, see *Creating Custom Applications for Cisco WebEx Social 3.1 for iPhone and iPad*.

Using Click-to-Call or Click-to-IM Features

Using the click-to-call or click-to-IM features on an iPhone or iPad requires the following:

- To use click-to-call or click-to-IM on an iPad, the Cisco Jabber for iPad app must be installed on the iPad and configured with instant messaging and Cisco Unified Communications Manager accounts.
- To use click-to-call on an iPhone, you can use the native iPhone functionality. In addition, if the Cisco Jabber app is installed and configured on the iPhone, you can use the Cisco Jabber app to make a call.
- To use click-to-IM on an iPhone, the Cisco Jabber IM for iPhone app must be installed and configured on the device.

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Obtaining Cisco WebEx Social 3.1 for iPhone and iPad

Cisco WebEx Social 3.1 for iPhone and iPad is available from the Apple App Store. The app name is Cisco WebEx Social. To obtain this app and install it on an iPhone or iPad, take either of these actions:

- Download the Apple iTunes application to your PC. Next, open iTunes, navigate to **Store > iTunes Store > App Store**, and download the Cisco WebEx Social app. Then sync your iPhone or iPad with iTunes. See your iPhone or iPad documentation for additional information.
- On your iPhone or iPad, launch the App Store app and download the Cisco WebEx Social app.

After you obtain the Cisco WebEx Social app, it appears on your iPhone or iPad as **WebEx Social**.

Configuring a White List to Separate Mobile Traffic and Portal Traffic

If you separate Cisco WebEx Social mobile traffic from Cisco WebEx Social portal traffic at your deployment, you can configure a white list for Cisco WebEx Social 3.1 for iPhone and iPad on the proxy that is used to separate this traffic. The white list should include the following paths:

- /quadopen/oauth
- /quadopen/api
- /image
- /delegate/apiuserauth
- /c/portal/login
- /c/portal/layout
- /c/portal/logout
- /c/mobile_asset
- /c/post_action/get_attachment
- Customer-specific URL paths for logging in to the Cisco WebEx Social portal, if applicable
- If the default Cisco WebEx Social portal sign in view is used:
 - /login
 - /html/themes
 - /html/js
- Customer-specific extended App URL paths that were added for release 3.1, if applicable

Defects

You can use the Bug Toolkit to find information about defects for this release, including a description of the issues and available workarounds. The Bug Toolkit lists open and resolved defects.

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To use the Bug Toolkit, follow these steps:

Procedure

- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for bug ID** field, then click **Go**.
- Step 4** To look for information if you do not know the bug ID number:
- Choose **Collaboration** from the Select Product Category menu.
 - Choose Cisco WebEx Social from the Select Product menu.
 - Choose **3.1** from the Software Version menu.
 - Under Advanced Options, choose **Use default settings** or **Use custom settings**.
The default settings search for severity 1, 2 and 3 bugs, open and fixed bugs, and only bugs containing bug details. Use the custom settings to change the severity and status parameters, or to search for keywords within the bug headline and description.
 - Run the query and then export the results to Microsoft Excel.
 - In Excel, filter on the Component column to remove all lines except **mobile-client**.
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Known Defects

None in this release.

Resolved Defects

None in this release.

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