

End-of-Life and End-of-Support Announcement for Cisco Jabber SDK 11.0.x and 11.1

Published Date: January 31st, 2017

Cisco announces end-of-life and end of support for version 11.0.x and 11.1 of Cisco® Jabber SDK
<http://www.cisco.com/c/en/us/products/unified-communications/jabber-software-development-kit/index.html>

Table 1. Affected Versions

| Product or Package Name | Release Version |
|-------------------------|----------------------------------|
| Cisco Jabber SDK | Software Version 11.0.x and 11.1 |

Support for Affected Product

The table below indicates the timeline for ending sale and support of Cisco Jabber SDK 11.0.x and 11.1

Table 2. End-of-Life Milestones

| Milestone | Definition | Date |
|--------------------------------------|--|------------------|
| End-of-life Announcement Date | The date of this notice that announces the end-of-life and end of support for Cisco Jabber SDK 11.0.x and 11.1 | January 31, 2017 |
| End-of-Sale Date | Cisco Jabber SDK 11.0.x and 11.1 software downloads will no longer be available to order after this date. | January 31, 2017 |
| Last Date of Support | Last day support will be offered for Cisco Jabber SDK 11.0.x and 11.1 | July 30, 2017 |

Migration Path

Customers currently using Cisco Jabber SDK 11.0.x and 11.1 are encouraged to update to the latest Cisco Jabber version. Product information is available at: <http://www.cisco.com/c/en/us/products/unified-communications/jabber-software-development-kit/index.html>

Ordering Information

The Ordering Guide (links below) provides an overview of the various configurations and client part numbers available for Jabber for Windows. In addition to the client licenses, phone licenses will be required to register as a softphone with Cisco Unified Communications Manager as described in the Ordering Guide.

- Ordering Guide for Cisco Unified Communications Applications:
 - [Cisco Unified Communications Applications Ordering Guide](#)

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- Cisco Jabber is also available in Cisco Unified Workspace Licensing (CUWL). For details please refer to the CUWL ordering:
 - [Ordering Guide for Cisco Unified Workspace Licensing \(CUWL\)](#)

To place an order, visit the [Cisco Ordering Home Page](#) or contact your Cisco account representative.

For More Information

If you require further assistance, or if you have any further questions regarding this field notice, please contact the Cisco TAC by one of the following methods:

- [Open a service request on Cisco.com](#)
- [By email](#)
- [By telephone](#)



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