

End-of-Sale and End-of-Life Announcement for the Cisco 7825-800 Media Convergence Server

EOL5779

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco 7825-800 Media Convergence Server . The last day to order the Cisco 7825-800 Media Convergence Server is January 18, 2002. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco 7825-800 Media Convergence Server . Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco 7825-800 Media Convergence Server

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 18, 2002
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 18, 2002
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	January 18, 2003
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 18, 2003
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 15, 2006
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 17, 2007

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
MCS-7825-800-CH1	MCS-7825-800 with: CallManager and PWR Cord	There is currently no replacement product available for this product.	
MCS-7825-800-CH2	MCS-7825-800 with: 4 Port IP IVR and PWR Cord	There is currently no replacement product available for this product.	
MCS-7825-800-HW	Hardware option- Software NOT included	MCS-7825-H3-IPC1	HW Only MCS-7825-H3 with 2GB RAM and Two 160GB SATA HD

Product Migration Options

Customers are encouraged to migrate to the Cisco MCS 7825-H3. Information about this product can be found at:

http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/product_data_sheet090_0aecd805e6fac.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to:

<http://www.cisco.com/web/ordering/ciscocapital/refurbished/>.

For More Information

For more information about the Cisco 7825-H3 Media Convergence Server, visit

http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/product_data_sheet090_0aecd805e6fac.html or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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