



END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO MEDIA CONVERGENCE SERVER 7825H-3000

Cisco Systems® announces the end-of-sale and end-of-life dates for the Cisco® Media Convergence Server (MCS) 7825H-3000. The last day to order the affected product is August 2, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until May 2, 2010. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement, and Table 3 compares the features of the end-of-life product with its suggested replacement product.

Table 1. End-of-Life Milestones and Dates for Cisco MCS 7825H-3000

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 2, 2005
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 2, 2005
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 2, 2005
End of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 2, 2006
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	May 2, 2006
End of New Service-Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 2, 2006
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	February 2, 2010
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 2, 2010

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MCS-7825H-3.0-CC1	Hardware-only Cisco MCS 7825H-3000 with Pentium 4 3060MHz processor, 1GB RAM, and 40GB hard drive
MCS-7825H-3.0-IPC1	Hardware-only Cisco MCS 7825H-3000 with Pentium 4 3060MHz processor, 1GB RAM, and 40GB hard drive
MCS-7825H-3.0-IPC2	Hardware-only Cisco MCS 7825H-3000 with Pentium 4 3060MHz processor, 1GB RAM, and 40GB hard drive

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco MCS 7825H-3000 is the Cisco MCS 7825-I1 or Cisco MCS 7825-H1.

The new Cisco MCS-7825-H1 provides a faster processor, doubled memory, and doubled hard-disk space compared to the Cisco MCS-7825H-3000 server. The new Cisco MCS 7825-H1 provides Redundant Array of Independent Disks (RAID) 1 capability to improve the survivability if a hard disk fails

Table 3. Product Comparisons

Feature	Cisco MCS 7825H-3000	Cisco MCS 7825-H1
Cisco Call Center Server Hardware	MCS-7825H-3.0-CC1	MCS-7825-H1-CC1
Cisco CallManager Server Hardware	MCS-7825H-3.0-IPC1 MCS-7825H-3.0-IPC2	MCS-7825-H1-IPC1 MCS-7825-H1-IPC1

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires users to have a Cisco.com user ID.

FOR MORE INFORMATION

For more information about the Cisco MCS 7825-H1, visit <http://www.cisco.com/en/US/partner/products/hw/voiceapp/ps378/index.html> or contact your local Cisco account representative.

For more information about the Cisco End-of-Life Policy, go to http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

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