



## END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO 7825H MEDIA CONVERGENCE SERVER WITH PART NUMBER MCS-7825H-3.0-ECS1

Cisco Systems® announces the end-of-sale and end-of-life dates for the Cisco® Media Convergence Server 7825H with part number MCS-7825H-3.0-ECS1. The last day to order this product is February 16, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until February 16, 2010. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco MCS-7825H-3.0-ECS1. Table 2 lists the product part numbers affected by this announcement.

**Table 1.** End-of-Life Milestones and Dates for Cisco Media Convergence Server 7825H with Part Number MCS-7825H-3.0-ECS1

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 16, 2004
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 16, 2005
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 16, 2005
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 16, 2006
End of routine failure analysis date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	February 16, 2006
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 16, 2006
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	November 16, 2009
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 16, 2010

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MCS-7825H-3.0-ECS1	Cisco 7825H-3.0-ECS1 with single Pentium 4 3.06GHz processor, 512MB RAM, 2 x 36GB hard drives, and Windows 2000

## PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco 7825H-3.0-ECS1 is the Cisco 7825-H1 (product part number MCS-7825-H1-ECS1).

The new Cisco Media Convergence Server 7825-H1 has double the RAM of the Cisco 7825H-3.0-ECS1 that it is replacing. The Cisco 7825-H1 also offers serial advanced technology attachment (SATA) hard-drive technology for more cost-effective data storage.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

## FOR MORE INFORMATION

For more information about the Cisco Media Convergence Server 7825H, visit <http://www.cisco.com/en/US/partner/products/hw/voiceapp/ps378/index.html> or contact your local Cisco account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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