



END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO MEDIA CONVERGENCE SERVER 7845I-2400

Cisco Systems announces the end of life of the Cisco Media Convergence Server 7845I-2400. The last day to order the Cisco Media Convergence Server 7845I-2400 is March 16, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until March 16, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Media Convergence Server 7845I-2400.

Table 1. End-of-Life Milestones and Dates for the Cisco Media Convergence Server 7845I-2400

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 16, 2003
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 16, 2004
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	June 16, 2004
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 16, 2005
[Required Milestone for Hardware] End of Routine failure analysis date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	March 16, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 16, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	December 16, 2008
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 16, 2009

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MCS-7845I-2.4-ECS1	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Dual Xeon 2.4GHz processors • 1GB SDRAM • Four 36GB U320 SCSI drives (2xRAID 1) • Two 72GB U320 SCSI drives (RAID1) • Redundant fans

End-of-Sale Product Part Number	Product Description
MCS-7845I-2.4-ECS2	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Dual Xeon 2.4GHz processors • 1GB SDRAM • Four 36GB U320 SCSI drives (2xRAID1) • Redundant fans

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco Media Convergence Server 7845I-2400 is the Cisco Media Convergence Server 7845I-3000.

Table 3. Product Comparisons

Cisco EOL Part Number	Cisco Replacement Part Number	Description of Replacement
MCS-7845I-2.4-ECS1	MCS-7845I-3.0-ECS1	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Dual Xeon 3.06GHz processors • 1GB SDRAM • Four 36GB U320 SCSI drives (2xRAID 1) • Two 72GB U320 SCSI drives (RAID 1) • Redundant fans
MCS-7845I-2.4-ECS2	MCS-7845I-3.0-ECS2	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Dual Xeon 3.06GHz processors • 1GB SDRAM • Four 36GB U320 SCSI drives (2xRAID 1) • Redundant fans

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

ADDITIONAL INFORMATION

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner. For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive EOL/EOS information please go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>


CISCO SYSTEMS**Corporate Headquarters**

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 526-4100

European Headquarters

Cisco Systems International
BV
Haarlerbergpark
Haarlerbergweg 13-19
1101 CH Amsterdam
The Netherlands
www-europe.cisco.com
Tel: 31 0 20 357 1000
Fax: 31 0 20 357 1100

Americas Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-7660
Fax: 408 527-0883

Asia Pacific Headquarters

Cisco Systems, Inc.
168 Robinson Road
#28-01 Capital Tower
Singapore 068912
www.cisco.com
Tel: +65 6317 7777
Fax: +65 6317 7799

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