

## End-of-Sale and End-of-Life Announcement for the Cisco 7800 Series Media Convergence Server Products, Components, and Bundles

EOL9436

Cisco announces the end-of-sale and end-of-life dates for the Cisco 7800 Series Media Convergence Server Products, Components, and Bundles. The last day to order the affected product(s) is December 29, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco 7800 Series Media Convergence Server Products, Components, and Bundles

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 30, 2014
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 29, 2014
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 29, 2015
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 29, 2015
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 29, 2015
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	March 26, 2019
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2019

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FWU-HDD-X3250M2=	Cisco HDD Firmware Update Disk for MCS 7816/25/28-I4	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IPC-COM-4X-BUN	IPC Commercial, 2 MCS servers, CCM 4.X, Unity CN +apps	See the Product Migration Options section below for detailed information on replacing this product.	-	-
IPC-COM-5X-BUN	IPC Commercial, 2 MCS Srvrs, CCM 5.X, Unity CN + apps	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7820-BUN	Media Convergence Server Option for Startekit Bundles	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7825-HW-BUN	MCS-7825 Bundle Part Number	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7835-BUN	Cisco Media Convergence Server 7835	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7845-I3-CCX2	HW Only MCS-7845-I3 2x5540 CPU, 8GB RAM, 4x300 SAS HDD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-SPARE-18.2GB=	18.2GB SCSI Ultra 3 10K 1	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-SPARE-18GB=	18.2 GB Ultra 2 SCSI Drive Spare for the MCS-7835	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-STARTERKIT-14	MCS-7815-I1, CCM 4.1, 5 7960G phones and Pwr Cubes and Cords	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MEM-7835-I3-2GB=	Spare 2GB DIMM for MCS-7835-I3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MEM-7845-I3-2GB=	Spare 2GB DIMM for MCS-7845-I3	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product Migration Options

There is no direct replacement for Cisco 7800 Series MCS models. Customers are encouraged to migrate to Cisco Business Edition 6000 or Cisco Business Edition 7000. Information about these alternatives can be found at <http://www.cisco.com/go/uc-virtualized> as well as at <http://www.cisco.com/go/be6000> and <http://www.cisco.com/go/be7000>.

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Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase Cisco 7800 Series Media Convergence Server Products, Components, and Bundles through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco Business Edition 6000 or Cisco Business Edition 7000, visit

<http://www.cisco.com/go/uc-virtualized>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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