

End-of-Sale and End-of-Life Announcement for the Cisco 7800 Series Media Convergence Servers

EOL9134

Cisco announces the end-of-sale and end-of-life dates for the Cisco 7800 Series Media Convergence Servers. The last day to order the affected product(s) is October 29, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco 7800 Series Media Convergence Servers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 30, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 29, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 27, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 29, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 29, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 24, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CMBE-WRKSP-BDL	Unified Com Manager Bus Edition Workspace Bundle-Top level	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HDD-7835-I3-300=	Spare 300GB 10K SAS Hard Drive for MCS-7835-I3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HDD-7845-I3-300=	Spare 300GB 10K 6Gbps SAS HDD for MCS-7845-I3 Plus	See the Product Migration Options section below for detailed information on replacing this product.	-	-
HDD-78XX-I5-250=	Spare 250GB Hard Disk Drive for MCS 7816/25/28-I5	See the Product Migration Options section below for detailed information on replacing this product.	-	-
M7816-IM86ONYDB-K9	IM ONLY DB for CUP 8.6	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7816-I5-IPC1	Bare Metal MCS 7816-I5 server 1xX3430, 4GB RAM and 1x250GB	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7825-I5-IPC1	Bare Metal MCS 7825-I5 server 1xX3430, 4GB RAM and 2x250GB	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7835-I3-IPC2	Bare Metal MCS 7835 IBM server 1x5504 CPU, 4GB RAM, 2x300HDD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7835-I3-RC3	HW Only MCS-7835-I3 IBM server 1x5504 CPU, 4GB RAM, 2x300HDD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7845-I3-IPC2	Bare Metal MCS 7845 IBM server 1x5540 CPU, 6GB RAM,4x300HDD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS-7845-I3-RC3	MCS-7845-I3 1x5540 CPU, 6GB RAM,4x300HDD	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7815I2-K9-CMAP	HW/SW CallMgr 5.0 7815-I2 Appliance, 0 Seats, Comm-Bdl	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7816I5-K9-CMD2	Unified CM 8.5 7816-I5 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7816I5-K9-CMD3A	Unified CM 8.6 7816-I5 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7816I5-K9-CME1	Unified CM 9.0 7816-I5 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MCS7825I5-K9-CMD2	Unified CM 8.5 7825-I5 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7825I5-K9-CMD3A	Unified CM 8.6 7825-I5 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7825I5-K9-CME1	Unified CM 9.0 7825-I5 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7835I3-K9-CMD2B	Unified CM 8.5 7835-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7835I3-K9-CMD3A	Unified CM 8.6 7835-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7835I3-K9-CMD3B	Unified CM 8.6 7835-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7835I3-K9-CME1	Unified CM 9.0 7835-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-CMD2B	Unified CM 8.5 7845-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-CMD3A	Unified CM 8.6 7845-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-CMD3B	Unified CM 8.6 7845-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-CME1	Unified CM 9.0 7845-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-SMD2B	Unified SME 8.5 7845-I3 Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-SMD3A	Unified SME 8.6 7845-I3 Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-SMD3B	Unified SME 8.6 7845-I3 Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-SME1	Unified SME 9.0 7845-I3 Appliance	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MEM-78XX-I5-2GB=	Spare 2GB DIMM for MCS 7816/25/28-I5	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

There is no replacement for the Cisco 7800 Series Media Convergence Servers. Customers are encouraged to migrate to virtualization either on the Cisco Unified Computing System or on third-party servers satisfying the requirements of Cisco Collaboration's support policy. Information about the virtualization support policy can be found at: <http://www.cisco.com/go/uc-virtualized>. Hard disk drive or memory components for MCS 7800 models must be obtained direct from IBM or HP using required third-party part numbers at <http://www.cisco.com/go/swonly>. Information on software version compatibility with MCS 7800 models can be found at http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/prod_brochure0900aecd8062a4f9.html and HP/IBM pages on <http://www.cisco.com/go/swonly>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 7800 Series Media Convergence Servers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco virtualization support policy, visit <http://www.cisco.com/go/uc-virtualized>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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