

End-of-Sale and End-of-Life Announcement for the Cisco MCS 7816-I4 and MCS 7825-I4

EOL7629

Cisco announces the end-of-sale and end-of-life dates for the Cisco MCS 7816-I4 and MCS 7825-I4. The last day to order the affected product(s) is December 29, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

This end-of-life notice is for server and appliance hardware only and does not apply to any of the software application versions running on these servers and appliances. The end-of-life dates for application versions are covered in separate product bulletins.

Table 1. End-of-Life Milestones and Dates for the Cisco MCS 7816-I4 and MCS 7825-I4

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 30, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 29, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 28, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 28, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 28, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 25, 2016
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
HDD-7816-I4-250=	Spare 250GB Hard Disk for MCS 7816-I4	See the Product Migration Options section below for detailed information on replacing this product.		
HDD-7825-I4-250=	Spare 250GB Hard Disk For MCS 7825-I4	See the Product Migration Options section below for detailed information on replacing this product.		
M7816-IM8ONYDB-K9	IM ONLY Server for CUP 8	M7816-IM85ONYDB-K9	IM ONLY DB for CUP 8.5	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MCS-7816-I4-IPC1	HW Only MCS 7816-I4 Server	MCS-7816-I5-IPC1	Bare Metal MCS 7816-I5 server 1xX3430, 4GB RAM and 1x250GB	-
MCS-7825-I4-IPC1	HW Only MCS 7825-I4 Server	MCS-7825-I5-IPC1	Bare Metal MCS 7825-I5 server 1xX3430, 4GB RAM and 2x250GB	-
MCS-7825-I4-MOB1	HW Only MCS 7825-I4 Server	MCS-7825-I5-IPC1	Bare Metal MCS 7825-I5 server 1xX3430, 4GB RAM and 2x250GB	-
MCS-7825-I4-RC1	HW Only MCS 7825-I4 Server	MCS-7825-I5-IPC1	Bare Metal MCS 7825-I5 server 1xX3430, 4GB RAM and 2x250GB	-
MCS7816I4-K9-CMC2	Unified CM 7.1 7816-I4 Appliance, 0 Seats	MCS7835I3-K9-CMC2	Unified CM 7.1 7835-I3 Appliance, 0 Seats	-
MCS7816I4-K9-CMD1	Unified CM 8.0 7816-I4 Appliance	MCS7816I5-K9-CMD2	Unified CM 8.5 7816-I5 Appliance, 0 Seats	-
MCS7825I4-K9-CMC2	Unified CM 7.1 7825-I4 Appliance, 0 Seats	MCS7835I3-K9-CMC2	Unified CM 7.1 7835-I3 Appliance, 0 Seats	-
MCS7825I4-K9-CMC2A	Unified CM 7.1.2 7825-I4 Appliance, 0 Seats	MCS7835I3-K9-CMC2	Unified CM 7.1 7835-I3 Appliance, 0 Seats	-
MCS7825I4-K9-CMD1	Unified CM 8.0 7825-I4 Appliance	MCS7825I5-K9-CMD2	Unified CM 8.5 7825-I5 Appliance, 0 Seats	-
MCS7825I4-K9-CMD2A	Unified CM 8.0.2 7825-I4 Appliance, 0 Seats	MCS7825I5-K9-CMD2	Unified CM 8.5 7825-I5 Appliance, 0 Seats	-
MCS7825I4-K9-CUP7	CUP 7.0 MCS 7.0 Pre-loaded Server IBM	MCS-7825-I5-IPC1	Bare Metal MCS 7825-I5 server 1xX3430, 4GB RAM and 2x250GB	-
MCS7825I4-K9-IMED1	Cisco IME 8.0 7825-I4 Appliance	MCS7825I5-K9-IMED2	IME 8.5 7825-I5 Appliance, 0 Seats	-
MCS7825I4-K9-UCA1	Cisco Unity Connection 2.1 MCS 7825 IBM Appliance	MCS7825I5-K9-UCC2	CUCxn 8.5 MCS-7825-I5, 2x250 HDD, 4GB RAM IBM	-
MCS7825I4-K9-UCB1	Cisco Unity Connection 7.1 MCS 7825 IBM Appliance	MCS7825I5-K9-UCC2	CUCxn 8.5 MCS-7825-I5, 2x250 HDD, 4GB RAM IBM	-
MCS7825I4-K9-UCC1	CUCxn 8.0 MCS 7825 IBM Appliance	MCS7825I5-K9-UCC2	CUCxn 8.5 MCS-7825-I5, 2x250 HDD, 4GB RAM IBM	-
MCS7825I4-K9-UCC2	CUCxn 8.5 MCS 7825 IBM Appliance	MCS7825I5-K9-UCC2	CUCxn 8.5 MCS-7825-I5, 2x250 HDD, 4GB RAM IBM	-
MEM-7816-I4-2GB=	Spare 2x1 GB DIMMS for MCS 7816-I4	See the Product Migration Options section below for detailed information on replacing this product.		
MEM-7825-I4-2GB=	Spare 2x1GB DIMM for MCS 7825-I4	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

For new servers, customers are encouraged to migrate to either the Cisco 7816-I5 and 7825-I5 Media Convergence Servers, or a virtualized solution. Information about the 7816-I5 and 7825-I5 Media Convergence Servers can be found at: http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html. Information on virtualized solutions can be found at <http://www.cisco.com/go/uc-virtualized>. For hard drive and memory upgrades on older servers, customers are directed to either procure these parts direct from IBM (using part numbers at <http://www.cisco.com/go/swonly>) or migrate to the newer Cisco 7816-I5 and 7825-I5 Media Convergence Servers.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP,

customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco MCS 7816-I4 and MCS 7825-I4 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco 7816-I5 and 7825-I5 Media Convergence Servers, visit http://www.cisco.com/en/US/products/hw/voiceapp/ps378/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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