

End-of-Sale and End-of-Life Announcement for the Cisco 7800 Series Media Convergence Server Spare Parts

EOL6911

Cisco announces the end-of-sale and end-of life dates for the Cisco[®] 7800 Series Media Convergence Server Spare Parts. The last day to order the affected product(s) is April 28, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco 7800 Series Media Convergence Server Spare Parts

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 28, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 28, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 27, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	April 28, 2011
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 28, 2011
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 24, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 27, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
FAN-7835-H2=	Spare Fan for MCS-7835-H2 Server	See the Product Migration Options section below for detailed information on replacing this product.
FAN-7845-H2=	Spare Fan for MCS-7845-H2 Server	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7815-I1-80=	Spare 80GB SATA Hard Drive for MCS-7815-I1	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7815I-2.0-80=	Spare 80GB ATA Hard Drive for MCS-7815I-2.0-IPC1	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7815I-3.0-80=	Spare 80GB SATA Hard Drive for MCS-7815I-3000	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7825-H4-250=	Spare 250GB Hard Disk for MCS 7825-H4	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7825-I1-80=	Spare 80GB SATA Hard Drive for MCS-7825-I1	See the Product Migration Options section below for detailed information on replacing this product.

HDD-7825H-2.2-80=	Spare 80GB ATA Hard Drive for MCS-7825H-2.2-EVV1	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7825H-3.0-80=	Spare 80GB ATA Hard Drive for MCS-7825H-3.0-IPC1	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7825I-3.0-80=	Spare, 80GB SATA Hard Drive for MCS-7825I-3000	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7835-H2-146=	Spare 146GB SAS Hard Disk Drive For MCS-7835-H2 Server	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7835-H2-72=	Spare 72GB SAS Hard Disk Drive For MCS-7835-H2 Server	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7835-I2-72=	Spare 72GB SAS Hard Disk Drive For MCS-7835-I2 Server	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7845-H2-146=	Spare 146GB SAS Hard Disk Drive For MCS-7845-H2 Server	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7845-H2-72=	Spare 72GB SAS Hard Disk Drive For MCS-7845-H2 Server	See the Product Migration Options section below for detailed information on replacing this product.
HDD-7845-I2-72=	Spare 72GB SAS Hard Disk Drive For MCS-7845-I2 Server	See the Product Migration Options section below for detailed information on replacing this product.
MCS-7835H-2.4-DAT=	20/40GB HP DAT Drive, MCS-7835H-2400, MCS-7845H-2400	See the Product Migration Options section below for detailed information on replacing this product.
MCS-7835I-2.4-36=	Spare 36GB Ultra SCSI Hot Plug Drive for MCS 7835I-2400	See the Product Migration Options section below for detailed information on replacing this product.
MCS-7835I-2.4-PWR=	Spare 350W Hot Plug Power Supply for MCS 7835I-2400	See the Product Migration Options section below for detailed information on replacing this product.
MCS-7845H-2.4-72=	Spare 72GB Ultra SCSI Hot Plug Drive for MCS 7845H-2400	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7815-I1-1GB=	Spare 1GB DIMM For MCS-7815-I1	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7815I-3.0-512=	Spare 512MB DIMM For MCS-7815I-3000	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7825-H1-1GB=	Spare 1GB DIMM for MCS-7825-H1	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7825-H4-1GB=	Spare 1GB DIMM for MCS 7825-H4	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7825-I1-1GB=	Spare Pair 1GB DIMM for MCS-7825-I1	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7825H-2.2-256=	Spare 256MB SDRAM - MCS 7825H-2266	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7825H-2.2-512=	Spare 512MB SDRAM - MCS 7825H-2266	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7825I-3.0-512=	Spare, 512MB DIMM For MCS-7825I-3000	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7835-H2-1GB=	Spare 1GB DIMM For MCS-7835-H2	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7835-I2-2GB=	Spare 2x1GB DIMM For MCS-7835-I2	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7835H-2.4-256=	Spare 256MB SDRAM - MCS 7835H-2400/7845H-2400	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7835I-2.4-512=	Spare 512MB SDRAM - MCS 7835I-2400	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7845-H2-16GB=	Spare/Add-on 2x8GB DIMM for MCS-7845-H2	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7845-H2-1GB=	Spare 1GB DIMM For MCS-7845-H2	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7845-H2-4GB=	Spare/Add-on 2x2GB DIMM for MCS-7845-H2	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7845-H2-8GB=	Spare/Add-on 2x4GB DIMM for MCS-7845-H2	See the Product Migration Options section below for detailed information on replacing this product.

MEM-7845-I2-2GB=	Spare 2x1GB DIMM For MCS-7845-I2	See the Product Migration Options section below for detailed information on replacing this product.
MEM-7845H-2.4-1GB=	Spare 1GB SDRAM DIMM for MCS 7845H-2400	See the Product Migration Options section below for detailed information on replacing this product.
MEM-78XX-256-133=	256MB SDRAM (133MHz) for MCS-7835-1266	See the Product Migration Options section below for detailed information on replacing this product.
MEM-78XX-512-133=	512MB SDRAM (133MHz) for MCS-7835-1266	See the Product Migration Options section below for detailed information on replacing this product.
PWR-7835-H2=	Spare Power Supply for MCS-7835-H2 Server	See the Product Migration Options section below for detailed information on replacing this product.
PWR-7835-I2=	Spare Power Supply For MCS-7835-I2	See the Product Migration Options section below for detailed information on replacing this product.
PWR-7845-H2=	Spare Power Supply for MCS-7845-H2 Server	See the Product Migration Options section below for detailed information on replacing this product.
PWR-7845-I2=	Spare Power Supply For MCS-7845-I2	See the Product Migration Options section below for detailed information on replacing this product.
RAIL-7815-I1	Rail Kit To Rack Mount MCS 7815-I1	See the Product Migration Options section below for detailed information on replacing this product.
RAIL-7815-I1=	Rail Kit To Rack Mount MCS 7815-I1	See the Product Migration Options section below for detailed information on replacing this product.
RAIL-7815-I2	Rail Kit to Rack Mount MCS 7815-I2	See the Product Migration Options section below for detailed information on replacing this product.
RAIL-7815-I2=	Rail Kit to Rack Mount MCS 7815-I2	See the Product Migration Options section below for detailed information on replacing this product.
RAIL-7815I-3.0	Rail Kit To Rack Mount MCS 7815I-3000	See the Product Migration Options section below for detailed information on replacing this product.
RAIL-7815I-3.0=	Spare, Rail Kit For MCS-7815-3000 Server	See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

Customers are encouraged to migrate to the appropriate version of spare parts for the Cisco Media Convergence Server. Information about this product can be found at:

<http://www.cisco.com/en/US/products/hw/voiceapp/ps378/index.html>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco 7800 Series Media Convergence Server Spare Parts through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco 7800 Series Media Convergence Server Spare Parts, visit <http://www.cisco.com/en/US/products/hw/voiceapp/ps378/index.html>, or contact your local account representative.

To request information about the Cisco 7800 Series Media Convergence Server Spare Parts, send an e-mail to ucmanager-pm-team@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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