

End-of-Sale and End-of-Life Announcement for the Cisco 4400 Series Wireless LAN Controllers

EOL7222

Cisco announces the end-of-sale and end-of life dates for the Cisco 4400 Series Wireless LAN Controllers. The last day to order the affected product(s) is June 13, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco 4400 Series Wireless LAN Controllers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 13, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 13, 2011
Last Ship Date: HW, OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 11, 2011
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 12, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 12, 2012
End of New Service Attachment Date: HW, OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 12, 2012
End of Service Contract Renewal Date: HW, OS SW	The last date to extend or renew a service contract for the product.	September 8, 2015
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-BACKPAK2-50-12	Fifty, 4402-12 Controllers	AIR-CT5508-12-K9	Cisco 5508 Series Wireless Controller for up to 12 APs	-
AIR-BACKPAK2-50-25	Fifty, 4402-25 Controllers	AIR-CT5508-25-K9	Cisco 5508 Series Wireless Controller for up to 25 APs	-
AIR-BACKPAK2-50-50	Fifty, 4402-50 Controllers	AIR-CT5508-50-K9	5508 Series Controller for up to 50 APs	-
AIR-WL4402-25-K9A	4400 Series WLAN Controller for up to 25 Lightweight APs	AIR-CT5508-25-K9	Cisco 5508 Series Wireless Controller for up to 25 APs	-
AIR-WL4402-50-K9A	4400 Series WLAN Controller for up to 50 Lightweight APs	AIR-CT5508-50-K9	5508 Series Controller for up to 50 APs	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-WLC4402-12-K9	4400 Series WLAN Controller for up to 12 Lightweight APs	AIR-CT5508-12-K9	Cisco 5508 Series Wireless Controller for up to 12 APs	-
AIR-WLC4402-25-C4K	CA4k 4402-25 Bundle	AIR-CT5508-25-K9	Cisco 5508 Series Wireless Controller for up to 25 APs	-
AIR-WLC4402-25-K9	4400 Series WLAN Controller for up to 25 Lightweight APs	AIR-CT5508-25-K9	Cisco 5508 Series Wireless Controller for up to 25 APs	-
AIR-WLC4402-50-C4K	WLC4402-50 Cat4k Bundle	AIR-CT5508-50-K9	5508 Series Controller for up to 50 APs	-
AIR-WLC4402-50-K9	4400 Series WLAN Controller for up to 50 Lightweight APs	AIR-CT5508-50-K9	5508 Series Controller for up to 50 APs	-
AIR-WLC4404-100-K9	4400 Series WLAN Controller for up to 100 Lightweight APs	AIR-CT5508-100-K9	Cisco 5508 Series Wireless Controller for up to 100 APs	-
SWLC4400K9-70	Cisco Unified Wireless Controller SW Release 7.0	There is currently no replacement product available for this product.		
WS-C3750-24P-AP25	WLC 4402-25 and one Catalyst 3750 bundle	AIR-CT5508-25-K9	Cisco 5508 Series Wireless Controller for up to 25 APs	-
WS-C3750-24P-AP50	WLC 4402-50 and two Catalyst 3750 bundle	AIR-CT5508-50-K9	5508 Series Controller for up to 50 APs	-
WS-C3750-48P-AP50	WLC 4402-50 and two Catalyst 3750 bundle	AIR-CT5508-50-K9	5508 Series Controller for up to 50 APs	-

Product Migration Options

Customers are encouraged to migrate to the Cisco 5500 Series Wireless Controllers. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps10315/index.html>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco 5500 Series Wireless Controllers, visit <http://www.cisco.com/en/US/products/ps10315/index.html>, or contact your local account representative.

To request information about the Cisco 5500 Series Wireless Controllers, send an e-mail to 4400wlc-migration@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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