

# Cisco Business Critical Services for Security

## Sustainable security in a constantly evolving environment

Your organization must be both nimble and secure. It must adapt to new technology and comply with regulations. And as network perimeters dissolve, security concerns change, and a range of questions arise. How do you determine the security risk of moving to the cloud? As more devices access your network, how do you maintain an adequate and effective security policy? How can you make changes to your network without compromising reliability or security? And how can you handle these changes with strained IT resources?

Cisco® Business Critical Services for Security help you respond to these challenges. Our next generation of optimization services, they combine our unrivaled engineering expertise with integrated analytics and automation to enable you to predict opportunities, preempt risks, and navigate pivotal technology transitions.

Partnering with our security experts gives you access to a wealth of knowledge and best practices, quarterly site visits, and regular analysis. Our team assists you to implement security technologies effectively. And we work with you to manage risks and threats to help you meet evolving compliance requirements.

## Benefits

- Gain immediate access to skilled incident responders with years of experience
- Improve security by identifying vulnerabilities in your networking infrastructure and devices
- Evolve your network security as you add new applications and technologies while still complying with policies and regulations
- Stay compliant with highly secure payment processing and other regulatory or business-driven requirements
- Protect information and critical data while allowing your workforce to collaborate and connect to third-party clouds
- Get expert help to segment your network to keep confidential data safe

## Maintain a highly secure infrastructure

As part of a Business Critical Services for Security engagement, our team works with you to develop an end-to-end view of your security architecture. Together, we determine the best approaches for things like improving your system design, addressing vulnerabilities, and reducing performance issues. We'll also help you, support new business requirements, and implement new technologies more securely. Services cover:

- 1. Strategy and planning:** We recommend risk-management strategy and security policies, including those for the cloud and mobile. You can protect your resources while providing customers, vendors, and employees with highly secure access from anywhere using any device.
- 2. Periodic assessments:** We conduct assessments of your network devices, security compliance, and security risk to analyze gaps. Then we provide expert recommendations on how to address these security gaps.
- 3. Design support:** We assist you with security design, providing reviews and design development support for changes or improvements to your existing design.
- 4. Optimization support:** Our experts deliver ongoing advice as you develop and validate your security plans, such as those related to architecture, software, and adoption.
- 5. Knowledge transfer:** Enjoy the consulting support of a dedicated advisor. We provide informal sessions to build your IT staff's security knowledge, teaching them the latest tactics in cyberwarfare. Our experts will show them how to reduce risks and remediate attacks.

Our Security Optimization experts deliver guidance to improve your overall security program and strategy, helping to optimize your security implementation. We provide strategic support in the following areas:

### Threat Intelligence

We work with you to generate combined threat and networking intelligence with the help of Cisco Talos™ research, the industry-leading threat intelligence group. You gain visibility into both internal and external indicators of compromise.

### Incident Response

Cisco has the industry's best response time for security breaches. Our team can perform a comprehensive review of your incident response program, and help you develop a strategy to improve your ability to respond to incidents.

### Security Operations

We provide a broad range of assessment, program, architecture, and compliance services to help you support secure operations, including security metrics support and engineering support for escalations.

### Penetration Testing

We identify the vulnerabilities on your internal and external networks that have a clear impact on your business. And we deliver actionable, expert guidance for remediation.

## Why Cisco?

When you find the right balance between availability and performance, you can have more strategic business conversations with IT at the helm. With direct access to the people, processes, and tools needed to compete in a rapidly changing world, you can focus on finding ways to fuel innovations in business and technology.

By collaborating with Cisco, you can proactively mitigate risk and focus on the needs of your business. We can help you balance the time and resources to improve performance and availability, so you can keep pace with your growing business while reducing IT costs.

No matter where you are in your transformation journey, Business Critical Services offer three outcome-based themes that align your business goals and operations with your vision for security.

## Next steps

Where are you in this journey? Check out our [security case studies](#) to read some of our success stories. Then connect with your Cisco Services representative or Cisco partner to start the conversation, or learn more at <https://www.cisco.com/web/services/index.html>.

## Reduce risk, boost productivity, and lower costs

Business Critical Services help you address the challenges facing your IT staff by solving the issues you have today and preparing you for the future. We have organized these services across three themes to help you identify where we can assist you in meeting your needs at any stage of transformation:

Foundation	Acceleration	Transformation
<p>Small reductions in operational expenses (OpEx) can have a big impact on your business.</p> <p>Foundation Services help you align your operations and strategy with your IT vision and Cisco and leading best practices. Actionable analytics and technology assessments promote increased visibility, stability, and efficiency through change. Compliance and remediation support can save you time and money while reducing risk. Foundation Services help reduce OpEx—so you can shift your investments to other transformational initiatives.</p>	<p>To stay ahead of the curve, you need the ability to act with agility and precision.</p> <p>Acceleration Services include design support to help ensure stability and reduce risk. They also include security assessments that protect your business. These services further help you decrease risk with orchestration and automation that speed time to value and cut OpEx. Acceleration Services work to increase the value you get from your technology—and help you realize it quickly.</p>	<p>Successful innovation requires a clear strategy and a plan for change.</p> <p>Transformation Services provide assessments and architectural strategy to align your IT vision with your evolving business needs. They also address governance and adoption to enable programmatic and technological innovation and impact. These services leverage Cisco expertise to define the right transformation management strategy. Let us work with you to develop plans that help you see the outcomes that keep your business competitive today—and tomorrow.</p>