



Increased Workforce Resilience Is Critical to Business Continuity

The concept of business resilience is not new. Organizations have been preparing for the unexpected for years and, in many cases, have done a good job of it. Most organizations can continue business operations in the face of a power outage or IT infrastructure failure. But if their employees cannot make it to the workplace, most organizations do not have a plan and business would stop. In fact, only 13 percent of organizations are ready for an event that displaces employees from the job site.*

In addition to continuity of operations (COOP), there are many reasons why a telework force can be beneficial. Recruiting and retaining skilled resources, an aging and retiring workforce, green programs, and pandemic planning are just a few.

Are You Prepared Today for What May Happen Tomorrow?

- What would you do if 50 percent of your employees could not come to work for a week?
- What would you do if 90 percent of your workforce could not come to work for a month?
- Would you be able to maintain business continuity if your employees could only work from home?
- Would you be able to maintain communications with your employees?

Cisco Teleworker Solutions: Aligning to Government Needs

Cisco® has developed technology solutions that support government teleworker laws, COOP, mandates, and accessibility laws to help ensure

government agencies and their employees can maintain communication and collaboration, regardless of work environment, as necessary to meet their agency mission.

Cisco's Teleworker Solutions Provide Full Office Capabilities Wherever You Are

- Facilitates remote management
- Enables high-quality video communications
- Provides transparent office resiliency from employee's home or other designated location
- Delivers premium, toll-quality voice services
- Facilitates on-demand conferencing and collaboration via Cisco MeetingPlace® software and WebEx



*Gartner



How Cisco's Teleworker Solutions Work

- Site-to-site VPN —> provides network connection
- IP Phone —> same phone as in office
- Quality of service —> maintains voice quality
- Integrated security —> controls access to the corporate network
- Centralized management —> ensures uniform configuration policies

Deployment features:

- Uses existing broadband Internet connection
- Single number access
- No end-user support or input required
- Solves "spouse and kids" access issues
- Video conferencing ready

Cisco Teleworker Solution Delivers Return on Investment

With Cisco teleworker solutions, you can:

- Ensure business resilience:
 - Empower employees to maintain productivity during workforce disruptions

- Ensure high quality and availability of business-critical data and applications
- Provide transparent data, voice, and video access from anywhere
- Extend the office:
 - Provide full access to enterprise applications and multimedia
 - Deliver identical Cisco Unified Communications features remotely
- Reduce operating expenses:
 - Organizations have seen teleworker productivity improve by 40 percent and earned a 300-percent return on investment
 - In addition, organizations have reduced costs in cabling by 60 percent, furniture by 50 percent, construction by 42 percent, IT capital by 40 percent, and real estate rent by 37 percent

Why Cisco?

- Offers a framework for cross-agency collaboration, transformation, and governmentwide technology improvement
- Provides innovative IP services, including telecommunications, wireless, management and application, and security

- Delivers technical thought leadership
- Demonstrates a commitment to security
- Provides secure network as platform
- Offers Cisco CapitalSM finance programs

Learn More

For additional information about facilitating a telework force, which allows agencies like yours to safely and securely operate under normal circumstances or during any unexpected event, contact your Cisco representative or visit:

http://www.cisco.com/web/strategy/government/national_index.html