



## SCC for Indirect Resellers and Distributors (Also Known as SMS3) August 2 Update

On **August 2, 2008**, an update was made to SCC for Indirect Resellers and Distributors (SMS3).

### August 2 Update

The SCC for Indirect Resellers and Distributors contract management functionality has been updated to provide you with better visibility to serial numbers that are associated with your uncovered equipment.

This update allows you to view both your covered equipment and your uncovered equipment (products not under a service contract), improving your user experience while you manage your contracts and quotes. Information for **uncovered equipment** is displayed on all active uncovered products that are associated with your purchase and shipment history. Information for **covered equipment** is displayed on all active products that are covered by a service agreement, which is shown in your list of registered contracts.

With the updated functionality, you are able to view this additional information when a search is initiated through any of the following contract management search options:

- **Cisco Service Contract Center Search** (also known as "Simple" Search), which is available on every screen and allows you to search on a single search parameter
- **Contract Advanced Search**, which allows you to enter multiple search parameters and is available through the Advanced Search hyperlink
- **Asset Management Main Page**, which is used when performing a major line product search (covered or uncovered) to which you plan to add minor lines

You are able to view your uncovered equipment (products not under a service contract), when the uncovered product's billing, shipping or company name matches against the company names listed on your registered contracts.

If you need support on SCC for Indirect Resellers and Distributors, continue to open a case with [Service Support Center](#) the same way you do now. You can also call 1-800-GO-CISCO.

For more details on the items mentioned above, visit [Training Central](#).