



## **May 11 Update to SCC for Indirect Resellers and Distributors (SMS3) Moved to June 1, 2008. Take Training Now to Prepare for Changes**

The updates to SCC for Indirect Resellers and Distributors (SMS3) were originally scheduled to occur on May 11, 2008. **This date has now been moved to June 1, 2008** to allow for additional preparations to better ensure your business needs are met. This will also provide you further opportunities to learn more about the enhancements that will improve your contract management capabilities.

### **What is the key enhancement?**

- You will be migrating to the Cisco Service Contract Center Online Contract Management (OCM) system and will no longer manage your contracts within SCC for Indirect Resellers and Distributors (SMS3). This change will provide an enhanced contract management experience by providing the following: customizable search filters, an address book, additional move capabilities, and an expanded Advanced Search feature with line-level searching capabilities.

### **What will remain the same as today?**

- You will continue to use the quoting and ordering function in SCC for Indirect Resellers and Distributors (SMS3), as you do today.
- Renewal quotes can still be generated from the Quoting and Ordering tab in SCC for Indirect Resellers and Distributors (SMS3) or through Renewal Business Summary. Renewal quotes cannot be generated from Cisco Service Contract Center Online Contract Management (OCM).

To learn more about the enhancements, [click here](#).

**Since June 1 is quickly approaching, to ensure you are well prepared for the changes occurring, please be sure to take the training located on the training website.** On this site, you will find web-based training modules and reference training materials with screenshots and step-by-step instructions to walk you through the enhancements. To access the training, please [click here](#).

In addition, training reference materials will be translated in the following languages: Korean, Mandarin, Turkish, LATAM Spanish, Russian, Portuguese, Polish, Hungarian, Czech, Arabic, Italian, German, French, Spanish (Spain). Please be on the lookout for the translated materials as they will be posted to the training website as soon as they become available.