



End-of-Sale and End-of-Life Announcement for the Cisco CTE 1400 Series Content Transformation Engine

Cisco Systems announces the End-of-Life of the Cisco CTE 1400 Series Content Transformation Engine which includes the Cisco CTE 1400 and CTE 1450 products. The last day to order the Cisco CTE 1400 Series Content Transformation Engine is February 01, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until February 01, 2009. Additional support options may be available from Net6 Inc., the Cisco original equipment manufacturer (OEM) software supplier for the CTE 1400 Series. Please contact Net6 directly to understand what support options may be available to you. In the event that Net6 is able to address your support requirements, you will need to enter into a contractual arrangement directly with them.

Product Migration Options

The recommended replacement for the Cisco CTE 1400 and CTE 1450 is the Transformation Gateway (TG) product line from Net6 (<http://www.net6.com>). Net6 is the OEM software supplier for the Cisco CTE 1400 Series and is currently part of the Cisco AVVID Partner Program. The Net6 Transformation Gateway provides the same functions as the Cisco CTE 1400 Series, but is licensed differently. Comparisons between the Cisco CTE 1400 Series and Net6 TG can be found below in Table 1.

Table 1 Product Comparisons

	Cisco CTE 1400 Series	Net6 Transformation Gateway
Device Support		
Cisco IP Phones	Yes	Yes
WAP-Enabled Phones	Yes	Yes
WindowsCE Devices	Yes	Yes
Palm OS Devices	Yes	Yes
Blackberry RIM Devices	Yes	Yes
Voice XML	Yes	Yes
Number of Users	Comes with maximum number of sessions	Comes with 10 sessions on base package. Additional sessions are purchased as needed.

For more information about Net6, go to: <http://www.net6.com> To contact Net6 send e-mail to: ciscosales@net6.com



Table 2 End-of-Life Milestones and Dates for the Cisco CTE 1400 Series Content Transformation Engine

Milestone	Definition	Date
End-of-Life Announcement Date	The date the announcement of the End-of-Sale and End-of-Life of a product is distributed to the general public.	August 01, 2003
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 01, 2004
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date will depend on lead-time.	May 01, 2004
End-of-Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 01, 2005
End-of-Routine Failure Analysis Data	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	February 01, 2005
End-of-New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 01, 2005
End-of-Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	October 01, 2008
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 01, 2009

Table 3 Product Part Numbers Affected by this Announcement

End-of-Sale Product Part Number	Product Description
CTE-1450-K9	Cisco CTE hardware
CTE-1450-NFR	Cisco CTE hardware Not For Resale
CTE-WAP	WAP module for the Cisco CTE 1400 Series
CTE-PALM	Palm OS module for the CTE 1400 Series
CTE-HTML	HTML module for the CTE 1400 Series
CTE-RIM	RIM module for the CTE 1400 Series

Q&A

Q. Who is Net6?

A. Net6 is Cisco's OEM partner for the CTE 1400 Series product line. You can find more information about Net6 at <http://www.net6.com>



Q. Will Net6 sell the Cisco CTE 1400 and CTE 1450?

A. Net6 will sell the Net6 Transformation Gateway (TG) product line, which is similar to the Cisco CTE in performance and functions.

Q. Can I go to Net6 for support and future product development for my Cisco CTE 1400 Series?

A. Cisco has been advised by Net6 that, depending on your support requirements, Net6 will be able to provide product support for Cisco CTE customers that purchase Net6 service contracts. Net6 has also advised Cisco that they will make new major product releases available for purchase to Cisco CTE customers. Please contact Net6 to determine to what extent they may be able to address your ongoing support requirements.

Q. Will Cisco TAC still support the Cisco CTE 1400 and CTE 1450?

A. Cisco will continue to support the Cisco CTE products under the terms of the Cisco End-of-Life Policy. For more information about this policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

Q. What if I need professional services support for my Cisco CTE or Net6 TG product?

A. Net6 advises Cisco that it offers professional services to customers requiring special or complex transformations.

Q. What happens if Cisco introduced a new line or family of IP display appliances?

A. Net6 will develop driver interfaces for all new Cisco browser-based display appliances.

Q. How are the Cisco CTE and Net6 TG different?

A. The only difference between the two products is the pricing/packaging and the hardware platform.

Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channels Partner.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

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