

END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE 4-PORT ANALOG CONVENTIONAL PCI AND T1 VOICE INTEGRATION CARDS FOR CISCO UNITY SOFTWARE

Cisco Systems® announces the end of life of the 4-port analog Conventional PCI (part number UNITY-D/41EPCI) and T1 (part number UNITY-D/240PCI-T1) voice integration cards for use with Cisco Unity™ software. The last day to order these cards is September 25, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until September 25, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the end-of-life cards. Table 2 lists the product numbers affected by this announcement. Only the 4-port analog voice interface cards listed in Table 2 are affected by this announcement. Other 4-port cards (Universal PCI form factor) are still available from Cisco Systems.

New customers and customers currently using the 4-port Conventional Peripheral Component Interconnect (PCI) card who want to increase the number of ports on their system should use either 4-port or 12-port analog cards in a Universal PCI form factor. Information about these voice cards and other methods of integrating Cisco Unity software with a legacy private branch exchange (PBX) is at:

http://www.cisco.com/en/US/products/sw/voicesw/ps2237/prod_configuration_guides_list.html

Table 3 provides relevant information for migrating from the end-of-life cards to the recommended replacement cards.

Table 1 End-of-Life Milestones and Dates for the Cisco UNITY-D/41EPCI and the UNITY-D/240PCI-T1

| Milestone | Definition | Date |
|---|---|--------------------|
| End-of-Life Announcement Date | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | March 25, 2004 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | September 25, 2004 |
| Last Shipment Date | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time. | December 25, 2004 |
| End of Software Maintenance Releases Date | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | September 25, 2005 |
| End of Routine Ailure Analysis Date | The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect. | September 25, 2005 |
| End of New Service Attachment Date | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | September 25, 2005 |

Table 1 End-of-Life Milestones and Dates for the Cisco UNITY-D/41EPCI and the UNITY-D/240PCI-T1 (Continued)

| Milestone | Definition | Date |
|--------------------------------------|--|--------------------|
| End of Service Contract Renewal Date | The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support. | June 25, 2008 |
| Last Date of Support | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | September 25, 2009 |

Table 2 Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description |
|---------------------------------|---|
| UNITY-D/41EPCI | 4-port analog voice, Conventional PCI (5 VDC) card for PBX integrations with Cisco Unity software |
| UNITY-D/240PCI-T1 | T1 voice PCI card for PBX integrations with Cisco Unity software |

PRODUCT MIGRATION OPTIONS

The 4-port analog Conventional PCI voice card (UNITY-D/41EPCI) was used in North America and Western Europe for Cisco Unity integrations with a variety of legacy PBXs. This card plugs into an available PCI slot on a Cisco Unity server and provides an analog connection to the legacy PBX. Deployments requiring analog integrations between Cisco Unity software and a legacy PBX should use the newer Universal PCI form factor voice cards, which are available in both North American and Western European variants. There is no direct replacement for a 4-port analog card in the older, non-Universal (Conventional 5 VDC PCI) form factor.

The T1 voice card (UNITY-D/240PCI-T1) plugs into an available PCI slot on a Cisco Unity server and was used for serial integrations with a variety of PBXs that support analog T1 connectivity for Cisco Unity software. There is no direct replacement for a T1 voice card qualified for use with Cisco Unity software. Additional analog (4-port or 12-port) serial or digital integrations between Cisco Unity software and some of the PBXs listed below may be possible, but are not yet fully tested and qualified. Contact your Cisco account team representative for information about the Cisco Systems “Out of Box” qualification process.

Table 3 Product Comparisons

| Feature | Cisco End-of-Sale Product | Cisco Replacement Product |
|---|---|--|
| Analog DTMF and Serial Integration Between Cisco Unity Software and Various PBXs | UNITY-D/41EPCI (4-port, non Universal PCI) | UNITY-D41U-LS (North America) UNITY-D/41U-EU (Western Europe) 4-port, Universal PCI or UNITY-D/120U-LS (North America) UNITY-D/120U-EU (Western Europe) 12-port, Universal PCI |
| T1-based Serial Integration Between Cisco Unity Software and the Intecom E14 Millennium PBX | UNITY-D/240PCI-T1 | No direct replacement. Contact your Cisco Account Team. |

Table 3 Product Comparisons (Continued)

| Feature | Cisco End-of-Sale Product | Cisco Replacement Product |
|--|---------------------------|---|
| T1-Based Serial Integration Between Cisco Unity Software and the NEC NEAX 2400 PBX | UNITY-D/240PCI-T1 | Serial integration using UNITY-D41U-LS (North America) UNITY-D/41U-EU (Western Europe) 4-port, Universal PCI or UNITY-D/120U-LS (North America) UNITY-D/120U-EU (Western Europe) 12-port, Universal PCI |

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

For PBX integrations where a direct replacement for the listed voice cards does not exist, other analog, serial, or digital integrations may be possible but are not fully tested or qualified. The Cisco Systems “Out of Box” qualification process allows customers, with the support of their Cisco Account Team and Cisco, to complete the field testing and qualification of various PBX integrations. Requests for Out of Box testing are handled on a case-by-case basis. Contact your Cisco Account Team for more information about this process.

ADDITIONAL INFORMATION

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive EOL/EOS information please go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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