



End-of-Sale and End-of-Life Announcement for the Cisco Unity ML570-2A Server

Cisco Systems announces the end of life of the Cisco Unity™ ML570-2A Server platform.

Due to supply-chain constraints, the ML570-2A is no longer orderable through Cisco, effective immediately. Customers will continue to receive support from Cisco Technical Assistance Center (TAC) until April 22, 2008. SMARTnet® services are also available for these products. Table 1 describes the end-of-life milestones and dates for this server platform. Table 2 and Table 3 show the affected part numbers and migration options.

Table 1 End-of-Life Milestones and Dates for the Cisco Unity ML570-2A

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product to the general public is distributed.	April 22, 2003
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 22, 2003
Last shipment date	The last-possible date that Cisco and/or its contract manufacturers will ship the affected product.	April 22, 2003
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 22, 2004
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 22, 2004
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	Jan 22, 2008
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 22, 2008

Table 2 Product Part Number Affected

End-of-sales product part number	Product description
UNITY-SVRL570-2A=	Compaq ML570 rack; 4 GB; RAID 1(x2), RAID 5, Quad CPU, Windows 2000

Product Migration Options

The Cisco Unity ML570-2A server is a high-end, quad-processor server platform sourced by Cisco from Hewlett Packard (HP). For customers that require a high-end, large-capacity server for their Cisco Unity application, there are several options:

- The x255 is a high-end, large-capacity server platform from IBM. The x255 is available through Cisco or directly from IBM in dual- or quad-processor configurations.
- The ML570 quad-processor configuration is still available directly from HP.

Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

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