

# End of Life for NetRanger Sensor Software on Non-Cisco-Manufactured Appliance Sensors, and Sensor and Director Software Releases Prior to 2.2

## Introduction

This product bulletin covers the issues associated with the end of life for NetRanger® Sensor software on non-Cisco-manufactured hardware, and Sensor and Director software releases prior to 2.2. Customers affected by this end-of-life action would benefit by upgrading to a Cisco appliance and to the current Director shipping version (currently 2.2.1). Trade-in discounts are available to assist customers in upgrading to a Cisco appliance Sensor. Contact your Cisco sales representative for information on the Technology Migration Program and trade-in credit. Director software can be upgraded through either a maintenance contract or by purchasing the upgrade (part number IDS-DIR-U).

Cisco will continue to provide signature updates for the 2.2.1 release through November 2000 to support this transition. Starting in December 2000, signature updates will only be released for Cisco-manufactured appliance Sensors (part numbers beginning with NRS or IDS). Software release 2.5 is targeted for mid-summer 2000, however, it will only be available and supported on Cisco-manufactured appliance Sensors.

The effective dates are provided in Table 1 below.

Table 1 End of Life Details

<b>Affected Products</b>	Sensor software on non-Cisco-manufactured hardware, and Sensor and Director software releases prior to 2.2
<b>End-of-Life Date</b>	March 15, 2000
<b>Signature Update Availability</b>	Signature updates for Version 2.2.1 will be released through November 2000
<b>End-of-Support Date</b>	March 15, 2003

## Affected Product Part Numbers

The following Cisco reference-sold hardware appliances are included in this end-of-life action:

- NETRANGER-H1101-Pentium Pro platform
- NETRANGER-H1102-Axil and Tatung UltraSparc clone platforms

The following WheelGroup hardware appliances are included in this end-of-life action:

- H1101 (all hardware platforms including the Pentium Pro platform)
- H1102 (all hardware platforms including the Axil and Tatung UltraSparc clone platforms)

Any Sensor software that was purchased individually (not bundled with Sensor hardware) that is installed on customer-supplied hardware (such as a Sun Sparc Workstation) is included in this end-of-life action. Included Sensor software part numbers are:

- Cisco NETRANGER-S1001 (along with all the Device Management Options)
- WheelGroup S1001 (along with all the Device Management Options)

Customers who purchased Sensor software using the above part numbers and have upgraded their Sensor software to the Cisco-released Version 2.2 are still affected by this end-of-life action if they are running the software on non-Cisco-manufactured appliance Sensors.

All versions of the Director software prior to the 2.2 release are included in this end-of-life action. Director software part numbers include:

- Cisco NETRANGER-D1207
- Cisco NETRANGER-D1307
- WheelGroup D1201 through D1206
- WheelGroup D1301 through D1304

### **Upgrade Path**

We encourage hardware and software Sensor customers who are affected by this end-of-life announcement to upgrade to a Cisco-manufactured appliance Sensor before December 2000. The Cisco Technology Migration Program provides trade-in discounts to assist with the process of upgrading. See your Cisco sales representative for information on the Technology Migration Program. Director customers who are affected by this end-of-life announcement are encouraged to upgrade through either a maintenance contract or by purchasing the software upgrade (part number IDS-DIR-U).

### **Rationale**

This end-of-life action serves several purposes:

1. To provide higher performance and new features, we have to utilize new functionality that is only available in newer versions of the Sensor operating system. Assuring backward compatibility isn't possible with many planned enhancements.
2. Hardware requirements to support planned enhancements are also changing, which makes assuring backward compatibility impossible. We can account for these changing hardware requirements by sizing and selecting components appropriately in the Cisco-manufactured appliance sensors, and by offering targeted hardware upgrades when necessary.
3. It will reduce the time required for signature and software releases by significantly reducing the number of configurations that have to be accounted for in the development and Quality Assurance process.
4. It will improve Technical Assistance Center (TAC) support by reducing the number of configurations currently supported.

### **Support**

Customers with maintenance support contracts are entitled to 24-hour phone support through the TAC. Cisco is committed to supporting the products referenced in this announcement (software on non-Cisco-manufactured hardware, and Sensor and Director software releases prior to 2.2) until March 1, 2003 (three years after this end-of-life announcement).



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