

EOS, EOE, and EOL of Cisco Catalyst 5000 Family Release 2.1(x) Supervisor Software

This Product Bulletin serves as formal notification that Cisco Catalyst® 5000 Family Release 2.1(x) Supervisor software will reach its end of sales (EOS), end of engineering (EOE), and end of life (EOL) milestones on the dates listed in Table 1:

Table 1 Cisco Catalyst 5000 Family Release 2.1(x) Supervisor Software Milestone Summary

Milestone	Effective Date	Impact
End of Sales	1/29/99	No longer orderable through customer service or manufacturing
End of Engineering	1/29/99	No longer receiving any additional maintenance releases
End of Life	7/30/99	No longer supported by Cisco customer support and is removed from CCO

All Release 2.1(x) Catalyst 5000 Supervisor software images are affected.

Customers are encouraged to migrate to either:

- Release 3.2(4) or higher which is now GD status
- Release 4.2(2) or higher which is on the current ED train

Note: all Catalyst 5000 Family hardware supported in release 2.1(x) is also supported in the 3.x train.

Definitions

- EOS—the date at which product is removed from the price list and is no longer orderable through the normal, non-exception, order fulfillment process.
- EOE—the date after which scheduled maintenance releases will not be produced.
- EOL—after this milestone date the software release is no longer supported by Cisco customer support and is removed from CCO.
- ED Releases—release goal is to deliver new functionality to the market quickly. Typically there are several ED releases in each train before it goes to GD status. When a train is in the ED stage of its life cycle, delivery of bug fixes will often require moving to the next ED release, which will include new functionality.
- GD Release—release goal is stability. The release must meet rigid criteria including defect arrival rate thresholds and a customer feedback survey in order to achieve GD status. A train is designated as “GD-Mature Maintenance” when it is close to EOL.



Corporate Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
<http://www.cisco.com>
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 526-4100

European Headquarters
Cisco Systems Europe s.a.r.l.
Parc Evolic, Batiment L1/L2
16 Avenue du Quebec
Villebon, BP 706
91961 Courtaboeuf Cedex
France
<http://www-europe.cisco.com>
Tel: 33 1 69 18 61 00
Fax: 33 1 69 28 83 26

Americas
Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
<http://www.cisco.com>
Tel: 408 526-7660
Fax: 408 527-0883

Asia Headquarters
Nihon Cisco Systems K.K.
Fuji Building, 9th Floor
3-2-3 Marunouchi
Chiyoda-ku, Tokyo 100
Japan
<http://www.cisco.com>
Tel: 81 3 5219 6250
Fax: 81 3 5219 6001

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