

# End of Sales: Cisco RSP7000

## Introduction

Cisco Systems is announcing the end of sale (EOS) for the Cisco Route Switch Processor 7000 and related products. The RSP7000 and related products will be orderable until May 11, 2001.

Table 1 Products Reaching End of Sale

Product	Description	EOS Effective Date
RSP7000=	Cisco 7000 Route Switch Processor (Spare)	May 11, 2000
RSP7000CI=	Cisco 7000 Route Switch Processor Chassis Interface (Spare)	May 11, 2000
MAS-RSP7000CI=	Cisco 7000 Route Switch Processor Upgrade Kit	May 11, 2000

## Support Programs

End of sales refers to the time when certain products are no longer available for new purchases. It does not apply to the service and support programs for those products. Cisco will continue to support the Cisco RSP7000 after EOS through the SMARTnet™ and Comprehensive Maintenance programs. Customers with either of these service contracts are entitled to free software updates, 24-hour phone support through the Technical Assistance Center, and advance replaced hardware for repairs. Comprehensive Maintenance customers also receive on site service. Customers who do not have a maintenance contract can purchase software updates and hardware repair services from Cisco to meet specific requirements rather than full-service coverage. Cisco is committed to providing software support for a minimum of two years and providing hardware support for a period of five years after the EOS date. Appendix A has a complete list of various dates associated with the end-of-life process.

## Substitution Products

Customers looking to upgrade their Cisco 7000 series routers using RSP7000 should consider trading in their product for a Cisco 7500 Series router. Cisco technology migration program (TMP) provides excellent trade in incentives. For more information see [http://www.cisco.com/offer/tic/ctmp\\_faq.html](http://www.cisco.com/offer/tic/ctmp_faq.html).

The Cisco 7500 Series routers offer the following features.

- Available in 5, 7 and 13 slot chassis
- Offers twice the backplane capacity of the Cisco 7000
- Up to 2.2 Mpps forwarding performance
- Advanced distributed feature support
- Wide range of interfaces
- High availability

## Appendix A: End-of-Life Schedule

Table 2 Cisco RSP7000 End-of-Life Schedule

End of Sale for Cisco RSP7000=	May 11, 2000 This product will no longer be orderable after the date specified.
End of Shipment, Cisco RSP7000=	June 11, 2000
End of Software Maintenance	May 11, 2004
End of Hardware Maintenance	May 11, 2006 After May 11, 2006, no hardware repairs or exchanges will be available for the Cisco RSP7000.



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