



# End of Life Announcement for the Network Module NM-1FE-FX for the Cisco 3600 Series Routers

May 13, 2002

The NM-1FE-FX will soon be on End of Sale (EoS) status due to the lack of availability of key components. The replacement components require a new hardware product number. The new network module will be called NM-1FE-FX-V2.

The replacement products and support programs are detailed below. For those interfaces already deployed in the field, the standard Cisco support programs remain in effect.

## Support Programs

End-of-Sale refers to the time when certain products are no longer available for new purchases. It does not apply to the service and support programs for those products. Cisco will continue to support the NM-1FE-FX network module through its SMARTnet and comprehensive maintenance programs. Customers with either of these service contracts are entitled to free software updates, 24-hour phone support through the Technical Assistance Center, and advanced replacement of hardware for repairs.

Comprehensive maintenance customers also receive onsite service. Customers who do not have a maintenance contract can purchase software updates and hardware repair services from Cisco to meet specific requirements rather than full-service coverage. Cisco is committed to providing software support for a minimum of two years and hardware support for a period of five years after the EoS date.

Table 1 EoS Schedule

Product	EoS Announcement Date	Last Order Date	Last Ship Date
NM-1FE-FX	May 12, 2002	January 31, 2003	February 14, 2003

## Product Substitution

Table 2 Network Module Substitution

EoL Product Number	Replacement Product Number
NM-1FE-FX	NM-1FE-FX-V2

There are no differences in functionality or pricing between the EoL NM and the new NM-1FE-FX-V2.

The minimum Cisco IOS software release requirements are outlined in Table 3.

Table 3 Minimum Cisco IOS Software Requirements

Product Number	Cisco IOS Software Release Support
NM-1FE-FX-V2	Cisco IOS Release 12.0 Mainline Cisco IOS Release 12.1 Mainline Cisco IOS Release 12.2(13)T

## End of Life Schedule

Table 4 EoL Schedule

NM-1FE-FX	End of Sale Announcement	May 12, 2002
NM-1FE-FX	End of Orderability	January 31, 2003
NM-1FE-FX	End of Shipment	February 14, 2003
NM-1FE-FX	End of Software Maintenance	Not announced yet
NM-1FE-FX	End of Hardware Maintenance	January 17, 2008
NM-1FE-FX-V2	Begin of Orderability	February 1, 2003
NM-1FE-FX-V2	Begin of Shipment	February 15, 2003



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