

End-of-Sale Announcement for WIC-1B-U WAN Interface Card (WIC)



Introduction

This Product Bulletin serves as the formal notification of the End of Sales (EoS), and End of Engineering (EoE) for the WIC-1B-U WAN Interface Card (WIC) effective December 16, 2002. This product is being discontinued because of obsolete components, and will be replaced by a new product described below. The WIC-1B-U is a single port ISDN WIC with integrated NT-1 that is currently supported on the Cisco 1600, 1700, 2600, 3600 and 3700 Series product families.

The recommended replacement product for the WIC-1B-U is the new WIC-1B-U-V2, and it supports identical functionality, features, and performance as the WIC-1B-U. The WIC-1B-U-V2 will be supported on all platforms with the exception of the Cisco 1600 router. To allow product certification by customers, the WIC-1B-U-V2 will be available to order on the Cisco 2600, 3600 and 3700 platforms on October 28, 2002. The WIC-1B-U-V2 will be available to order on the Cisco 1700 Series on December 9, 2002. See table 2 below for key WIC-1B-U-V2 availability dates.

The WIC-1B-U-V2 is supported in all Cisco IOS feature sets. It is supported in four major Cisco IOS releases including 12.0M, 12.1M, 12.2 M and 12.2T, but is restricted to the more recent IOS maintenance releases in each. See Table 1 below for detailed IOS maintenance release support.

Table 1: WIC-1B-U substitute product and minimum Cisco IOS requirements

End of Sale Product Name	Product Description	Substitute Product	Minimum IOS Release Requirement
WIC-1B-U	1-Port ISDN with NT-1 WAN Interface Card (WIC)	WIC-1B-U-V2	2600 and 3600 Series* 12.0(23) Mainline, 12.1(15) Mainline, 12.2(10) Mainline, 12.2(11)T 2691 and 3700 Series 12.2(13)T 1700 Series 12.1(18) Mainline, 12.2(13) Mainline, and 12.2(13)T1

*Note: When using the Cisco configuration tool, the WIC-1B-U-V2 will be recommended when any of the above IOS software releases are selected.

Table 2: WIC-1B-U-V2 supported Platforms

WAN Interface Card	Platform Supported
WIC-1B-U-V2	Cisco 1700 Series, including 1720, 1721, 1750, 1751/1751-V, and 1760/1760-V Cisco 2600 Series, including 2610/2610XM, 2611/2611XM, 2612, 2620/2621/XM, 2621/2621XM, 2650/2650XM, 2651/ 2651XM, 2691 Cisco 3600, including 3620, 3631, 3640/3640A, 3661, 3662 Cisco 3700, including 3725, 3745

*Note: The WIC-1B-U-V2 will not be supported on the 1600 products due to EoS /EoL announcement documented in Product Bulletin #1865.

Table 3: WIC-1B-U key End-of-Support dates for the Cisco 2600, 3600, and 3700 Series platforms

Milestone	Date	Description
End of Sales announcement	October 14, 2002	WIC-1B-U End-of Sales announced
End of sales date	December 16, 2002 *	End of product orderability
Last Ship date	March 16, 2003	Last day product shipped from manufacturing
Last day for software support	December 16, 2005	Cisco will no longer make changes in the software
End of Service Contract Renewal	N/A	Dependent on router platform Service contract
Last day for service support	N/A	Dependent on the Service contract with router WIC-1B-U is installed in.

* note: Due to limited component availability and the possibility of higher than expected demands for the WIC-1B-U, the ability to fulfill all product orders up to the above specified date cannot be guaranteed. In some situations sale order conversions by Customer Service to the recommended substitute product may be required.

Table 4: WIC-1B-U-V2 key orderbilty and availability dates

Cisco 1700 Series	Orderability Date	December 9, 2002
	FCS Date	December 24, 2002
Cisco 2600, 3600, and 3700 Series	Orderability Date	October 28, 2002
	FCS Date	November 11, 2002

Support Programs

End-of-Sale refers to the time when a product is no longer available for new system or spare purchases. It does not apply to the service and support programs for those products. Cisco will continue to support the WIC-1B-U through our SmartNet and Comprehensive Maintenance programs. Customers with either of these service contracts are entitled to 24-hour phone support through the Technical Assistance Center, and advance replacement hardware for repairs. Comprehensive Maintenance customers also receive on-site service. Customers who do not have a maintenance contract can purchase software updates and hardware repair services from Cisco to meet specific requirements rather than full service coverage. Cisco is committed to supporting these systems for a period of five (5) years after the End-of-Sale date.



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LW2782 10/01

Printed in the USA