



End-of-Life Announcement for Cisco WAN Manager Software Version 10.4.10, Standalone Stats Collector 10.4.10, and Cisco WAN Manager Service Agent 10.4.10

Cisco Systems is officially announcing the end of sales and end of life (EOS/EOL) for the Cisco Cisco WAN Manager network-management software versions: Cisco WAN Manager 10.4.10, Standalone Stats Collector 10.4.10, and Cisco WAN Manager Service Agent 10.4.10 with an effective announcement date of June 28, 2002. Cisco customers may continue to receive software support for a longer period as set forth in the milestones and timelines in Table 1.

Cisco WAN Manager 10.5.10 or later will replace the software release versions affected by this announcement. This EOL announcement coincides with the introduction of Cisco WAN Manager 11 and is consistent with the policy of maintaining two active, generally available, baselines.

In summary, the milestones, their definitions, and effective EOL dates for the Cisco WAN Manager are listed in Table..

Table 1 Milestones and Effective End-of-Life Dates for Cisco WAN Manager Version 10.4.10

Milestone	Definition	Effective Date
End-of-sales announcement	The date that the end of sales announcement will be released to the public.	June 28, 2002
End of sales	The last date to enter orders of the product in the Cisco Marketplace "Orderability" Tool.	December 27, 2002
End of production	The date that Cisco Manufacturing completed/will complete fulfillment and shipment of new equipment purchase orders.	January 27, 2003
End of hardware maintenance (engineering)	The date that Cisco Engineering ceased or will cease considering the repair/maintenance of confirmed hardware defects related to components within this system configuration.	_ ¹
End of software maintenance (engineering)	The date that Cisco Engineering ceased or will cease considering the repair/maintenance of confirmed operating system software defects or card download software defects within this system configuration.	June 28, 2004
Discontinue contract renewal	The date that renewing/extending a service contract for this system will discontinue.	June 28, 2004



Table 1 Milestones and Effective End-of-Life Dates for Cisco WAN Manager Version 10.4.10

Milestone	Definition	Effective Date
End of support/end of life/product obsolescence	The date that Cisco Logistics will no longer have any obligation to support the products listed in this product bulletin. This includes processing RMA orders for components with this system configuration; it is also the date that the Cisco Technical Assistance Center (TAC) will no longer have any obligation to assist customers with any issues related to this software. Any assistance rendered by Cisco will be on an as available basis without warranties at the sole discretion of Cisco Systems.	June28, 2005

1 Not Applicable

Cisco WAN Manager Software Part Numbers

Table 2 lists the Cisco WAN Manager Software part numbers that are affected by this EOS/EOL announcement.

Table 2 Cisco WAN Manager Software Part Numbers

Product Number	Product Description	EOS Last Order (Sales) Date	End of Production Last Shipment Date	End of Engineering Hardware Maintenance Date	End of Engineering Software Maintenance Date	Dis-continue Contract Renewal Date	End of Support/Product Obsolescence Date
CWM-S-SP10.4.10	Cisco WAN Manager 10.4.10 Solaris For Service Providers	12/27/2002	1/27/2003	– ¹	6/28/2004	6/28/2004	6/28/2005
CWM-S-SP10.4.10U	Major Upgrade From 8.x/9.x For Service Providers	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-EN10.4.10	Cisco WAN Manager 10.4.10 Solaris For Enterprise	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-EN10.4.10U	Major Upgrade From 8.x/9.x For Enterprise	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-AGT10.4.10	Cisco WAN Manager 10.4.10 Service Agent	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-AGT10.4.10U	Major Upgrade From 8.x/9.x For Service Agent	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-SCM10.4.10	Standalone Statistics Collector	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-SCM10.4.10U	Major Upgrade From 9.x Standalone SCM	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-SP10.4.10M	Minor Upgrade From Cisco WAN Manager 10.4.x SP To 10.4.10 SP	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-EN10.4.10M	Minor Upgrade From Cisco WAN Manager 10.4.x EN To 10.4.10 EN	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-AGT10.4.10M	Minor Upgrade - Cisco WAN Manager 10.4.x Service Agent To 10.4.10 SA	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005
CWM-S-SCM10.4.10M	Minor Upgrade - Cisco WAN Manager 10.4.x Standalone SCM To 10.4.10 SSCM	12/27/2002	1/27/2003	–	6/28/2004	6/28/2004	6/28/2005

¹ Not Applicable

Ordering Information

December 27, 2002 will be the last date to enter orders for Cisco WAN Manager 10.4.10, Standalone Stats Collector 10.4.10, and Cisco WAN Manager Service Agent 10.4.10. Support for software will be provided according to the effective dates stated in Table 1.

For More Information

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LW3092 03/02