



End-of-Life Notice, No. 2458

End-of-Sale and End-of-Life Announcement for the SKUs used to order the Cisco ATA186 and ATA188 Analog Telephone Adaptors in favor of a new set of SKUs

Cisco Systems announces the end of life of the SKUs (Stock Keeping Units) used to order the Cisco ATA186 and ATA188 Analog Telephone Adaptors in favor of a new set of SKUs. This is not an end of life of the ATA series, but a required procedure to enable customers to continue ordering ATAs.

A new hardware version of the ATA has been released and is presently shipping. Customers who wish to book ATAs must use the new SKUs. The new hardware has the same form factor, features and functionality of the old hardware and also retains the same model numbers, ATA 186 and ATA 188. The new hardware, however, requires customers to download version 3.1 or later of the ATA's software image. This new software runs on all ATAs, both old and new hardware, but the new hardware will not run older images of the ATA's software. This software requirement forced a change in the SKUs. The new SKUs are listed in Table 4.

Customers who have the older ATAs deployed in their networks will continue to receive support from the Cisco Technical Assistance Center (TAC) until August 8, 2009. Customers are encouraged to migrate to the new ATA hardware. You can find more information about these products at:

http://www.cisco.com/en/US/products/hw/gatecont/ps514/products_data_sheet09186a008007cd72.html and http://www.cisco.com/en/US/products/hw/gatecont/ps514/products_data_sheet09186a00800c4139.html

Table 1: End-of-Life Milestones and Dates for the SKUs used to order the Cisco ATA186 and ATA188 Analog Telephone Adaptors

Milestone	Definition	Date
End-of-life announcement date	The announcement date of the end of sale and end of life of a product to the general public.	April 8, 2004
End of sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale.	April 13, 2004
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 13, 2005



Milestone	Definition	Date
End of Routine failure analysis date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	April 13, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 13, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	April 13, 2005
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 13, 2009

Table 2 Product Part Numbers being affected

Notes: This is an EOL/EOS of the listed Product Part Numbers (SKUs) only. The ATA series will continue to ship with a new set of SKUs. The SKUs for the power cords and user licenses remain the same as before.

End-of-sales product part number	Product Description
ATA186-I1	Cisco ATA 186 Analog Telephone Adaptor (simple impedance)
ATA186-I1-1P-CH1	Cisco ATA 186 Analog Telephone Adaptor (simple impedance, channel SKU)
ATA186-I2	Cisco ATA 186 Analog Telephone Adaptor (complex impedance)
ATA186-I2-1P-CH1	Cisco ATA 186 Analog Telephone Adaptor (complex impedance, channel SKU)
ATA188-I1	Cisco ATA 188 Analog Telephone Adaptor (simple impedance)
ATA188-I1-1P-CH1	Cisco ATA 188 Analog Telephone Adaptor (simple impedance, channel SKU)
ATA188-I2	Cisco ATA 188 Analog Telephone Adaptor (complex impedance)
ATA188-I2-1P-CH1	Cisco ATA 188 Analog Telephone Adaptor (complex impedance, channel SKU)

Product Migration Options



Table 3 provides relevant information for migrating from the older ATA hardware to the new ATA hardware, which is the recommended replacement product.

Table 3 Product Comparisons

	Cisco ATA186 (old SKU)	Cisco ATA186 (new SKU)
H.323, SIP, SCCP and MGCP support	Yes	Yes
Runs software version 3.1 and later	Yes	Yes
Runs software version 3.0 and earlier	Yes	No
Local power supply based on 5 volts. Included with the ATA.	Yes	Yes

Table 4 provides information about different replacement options available to customers who wish to continue booking Cisco ATAs.

Table 4 Product Replacement Options

End-of-sales SKU	Replacement SKU
ATA186-I1	ATA186-I1-A
ATA186-I1-1P-CH1	ATA186-I1-1P-CH1-A
ATA186-I2	ATA186-I2-A
ATA186-I2-1P-CH1	ATA186-I2-1P-CH1-A
ATA188-I1	ATA188-I1-A
ATA188-I1-1P-CH1	ATA188-I1-1P-CH1-A
ATA188-I2	ATA188-I2-A
ATA188-I2-1P-CH1	ATA188-I2-1P-CH1-A

External Q&A URL:

http://www.cisco.com/en/US/partner/products/hw/phones/prod_category_end_of_life.html

Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channels Partner.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive EOL/EOS information please go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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