



## End-of-Sale and End-of-Life Announcement for the Cisco 590 Device Provisioning Engine

Cisco Systems® announces the end of life of the Cisco® 590 Device Provisioning Engine (DPE). The last day to order the Cisco 590 DPE is February 31, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until February, 31, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco 590 DPE.

Customers are encouraged to migrate to the new BACC 2115 Device Provisioning Engine appliance, which offers the same functions, but increased performance compared to the Cisco 590 DPE. Table 2 offers a comparison of the two products, as well as part numbers for ordering.

**Table 1** End-of-Life Milestones and Dates for the Cisco 590 DPE

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 29, 2003
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 28, 2004
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	May 30, 2004
End of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 28, 2005
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	February 28, 2005
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 28, 2005
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	November 30, 2008
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 31, 2009

## Product Migration Options

The recommended replacement for the Cisco 590 DPE is the BACC 2115 Device Provisioning Engine (Table 2).

This replacement appliance offers the same functions but with increased performance.

**Table 2** Product Comparisons

Part Numbers	Product	Feature
DPE-590	Cisco 590 Device Provisioning Engine	DOCSIS Data device provisioning
DPE-2215	Cisco BACC 2115 Device Provisioning Engine	DOCSIS data device provisioning and PacketCable voice device provisioning

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to:

<http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

### Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)



#### Corporate Headquarters

Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, CA 95134-1706  
USA  
[www.cisco.com](http://www.cisco.com)  
Tel: 408 526-4000  
800 553-NETS (6387)  
Fax: 408 526-4100

#### European Headquarters

Cisco Systems International BV  
Haarlerbergpark  
Haarlerbergweg 13-19  
1101 CH Amsterdam  
The Netherlands  
[www-europe.cisco.com](http://www-europe.cisco.com)  
Tel: 31 0 20 357 1000  
Fax: 31 0 20 357 1100

#### Americas Headquarters

Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, CA 95134-1706  
USA  
[www.cisco.com](http://www.cisco.com)  
Tel: 408 526-7660  
Fax: 408 527-0883

#### Asia Pacific Headquarters

Cisco Systems, Inc.  
Capital Tower  
168 Robinson Road  
#22-01 to #29-01  
Singapore 068912  
[www.cisco.com](http://www.cisco.com)  
Tel: +65 6317 7777  
Fax: +65 6317 7799

**Cisco Systems has more than 200 offices in the following countries and regions. Addresses, phone numbers, and fax numbers are listed on the**

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