



## End-of-Sale and End-of-Life Announcement for the Hardware Component of the Cisco BBSM Version 5.2 Appliance

Cisco Systems® announces the end of life of the hardware component of the Cisco® Building Broadband Service Manager (BBSM) Version 5.2 appliance. The last day to order the Cisco BBSM Version 5.2 appliance is January 21, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until January 21, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco BBSM Version 5.2 appliance. Table 2 lists part numbers affected by this announcement.

The Cisco BBSM Version 5.2-A appliance will be the most current version, and customers are encouraged to continue ordering this version with the following new part number: BB-SM-SERVER5.2-A. This new part number simply represents a new hardware component shipping with the Cisco BBSM 5.2-A software. The software for Versions 5.2 and 5.2-A is exactly the same. All orders booked on or after January 21, 2004 will be shipped with the new hardware component. For more information about Cisco BBSM Version 5.2, visit:

<http://www.cisco.com/en/US/products/sw/netmgtsw/ps533/index.html>

Table 1 End-of-Life Milestones and Dates for the Cisco BBSM Version 5.2 Appliance

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 21, 2003
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 21, 2004
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 21, 2004
End of routine failure analysis date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	January 21, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 21, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	October 21, 2008
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 21, 2009

Table 2 Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
BB-SM-SERVER5.2	Cisco BBSM Version 5.2 preloaded server

### Product Migration Options

The recommended replacement for the Cisco BBSM Version 5.2 appliance is the Cisco BBSM Version 5.2-A appliance (see new part number below). The Cisco BBSM Version 5.2-A software will remain the same as the Cisco BBSM Version 5.2 software.

Table 3 provides relevant information for migrating from the Cisco BBSM Version 5.2 appliance to the Cisco BBSM Version 5.2-A appliance:

Table 3 Product Comparisons

	Cisco BBSM Version 5.2	Cisco BBSM Version 5.2-A
Feature	Obsolete hardware	New hardware
Part number	BB-SM-SERVER5.2	BB-SM-SERVER5.2-A

### Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, visit:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To receive EOL/EOS information, visit:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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