



End-of-Sale and End-of-Life Announcement for the Cisco GSS 4480 Global Site Selector

Cisco Systems[®] announces the end of life of the Cisco[®] GSS 4480 Global Site Selector. The last day to order the Cisco GSS 4480 is June 19, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until July 15, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco GSS 4480.

This end of life announcement also applies to GSS version 1.0 software. GSS version 1.1 software supercedes version 1.0 and is available from the Cisco Software Center at:

<http://www.cisco.com/kobayashi/sw-center/sw-content.shtml>

Customers are encouraged to migrate to the Cisco GSS 4490 Global Site Selector. Information about this product can be found at:

<http://www.cisco.com/go/gss/4490>. Table 3 provides relevant information for migrating from the Cisco GSS 4480 to the Cisco GSS 4490.

Table 1 End-of-Life Milestones and Dates for the Cisco GSS 4480

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 06, 2004
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 19, 2004
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	September 30, 2004
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 20, 2005
End of routine failure analysis date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	June 20, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 20, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	June 20, 2009
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 22, 2010

Table 2 Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
GSS-4480-K9	Cisco GSS 4480 Global Site Selector



Product Migration Options

The recommended replacement for the Cisco GSS 4480 is the Cisco GSS 4490 (Table 3). The Cisco GSS 4490 Global Site Selector delivers site selection services that are critical for any business resilience strategy to optimize multisite deployments involving globally distributed data centers. The Cisco GSS 4490 is a networking product that globally load balances distributed data centers. The Cisco GSS 4490 acts as the cornerstone of multisite disaster recovery plans in deployments of Cisco's market-leading content switches. Customers deploying new Cisco content switches such as the Cisco CSS 11500 Content Services Switch and the Content Switching Module (CSM) for the Cisco Catalyst® 6500 Series switches or have already deployed legacy switches such as the Cisco CSS 11000 and Cisco Local Directors can benefit from the new levels of traffic management and centralized command and control provided by the Cisco GSS 4490.

The Cisco GSS 4490 product delivers the following key capabilities:

- Provides a scalable, dedicated hardware platform for Cisco's industry-leading content switches to ensure Web-based applications are always available, by detecting site outages or site congestion and rerouting content requests
- Improves global data center selection process by offering user-selectable global load-balance algorithms
- Offloads Domain Named System (DNS) servers by taking over the domain resolution process, and transmits these requests at thousands of requests per second
- Scales to support hundreds of data centers or server load balancers (SLBs)
- Complements existing DNS infrastructure by providing centralized domain management
- Tightly integrates with Cisco SLBs without sacrificing the ability to work in a heterogeneous environment of DNS-capable networking products

The Cisco GSS 4490 allows businesses to deploy global Internet and intranet applications with the confidence that Web application users will be quickly rerouted to a standby data center if a primary data-center outage or overload occurs. The Cisco GSS 4490 traffic management process continuously monitors the load and health of the SLBs within each data center. This information is used in conjunction with customer-controlled load-balancing algorithms to enable the Cisco GSS 4490 to—in real time—select a data center that is available and not overloaded within user-definable load conditions. The benefits moving to the Cisco GSS 4490 are, extended product life cycle, improved user experience and increased resource capacity for future advance features.

Table 3 Product Comparisons

	Cisco GSS 4480	Cisco GSS 4490
Chassis	Fixed—1RU	Fixed—1RU
Ports	2—10/100	2—10/100/1000
Processor	Intel Pentium III, 600 MHz	Intel Pentium IV, 2.4 GHz
Drive	36 GB	80 GB
Removable media	—	CD – 24xIDE
Part number	GSS-4480-K9	GSS-4490-K9

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to:

<http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive EOL/EOS information, please go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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