



# Web Collaboration Option 5.0 Browser Support

Refer to the following tables to determine the browser versions that are supported for agents, administrators and callers in Web Collaboration Option 5.0.

## Agent Platforms

| Supported operating systems for Collaboration agents | Supported agent browsers   |                           |                       |                         |
|--|----------------------------|---------------------------|-----------------------|-------------------------|
|  | Internet Explorer 5.01 SP2 | Internet Explorer 5.5 SP2 | Internet Explorer 6.0 | Netscape Navigator 4.76 |
| <b>Windows NT 4.0 SP6A</b>                           | Supported                  | Supported                 | Supported             | Supported               |
| <b>Windows 2000 SP2</b>                              | Supported                  | Supported                 | Supported             | Supported <sup>1</sup>  |
| <b>Windows XP</b>                                    | Supported                  |                           |                       |                         |
| <b>Solaris 8</b>                                     |                            |                           |                       | Supported               |

1. Not supported for the DCA

## Administration Platforms

| Supported operating systems for Collaboration agents | Supported Administration browsers |                           |                       |
|--|-----------------------------------|---------------------------|-----------------------|
|  | Internet Explorer 5.01 SP2        | Internet Explorer 5.5 SP2 | Internet Explorer 6.0 |
| <b>Windows NT 4.0 SP6A</b>                           | Supported                         | Supported                 | Supported             |
| <b>Windows 2000 SP2</b>                              | Supported                         | Supported                 | Supported             |
| <b>Windows XP</b>                                    |                                   |                           | Supported             |



## Caller Platforms

| Supported Operating Systems for Collaboration Callers |             |            |                     |            |                        |            |           |
|---|-------------|------------|---------------------|------------|------------------------|------------|-----------|
| Browser <sup>1</sup>                                  | Windows 95B | Windows 98 | Windows NT 4.0 SP6A | Windows ME | Windows 2000 SP2       | Windows XP | Solaris 8 |
| <b>IE 4.01 SP2+<sup>2</sup></b>                       | Supported   |            | Supported           |            |                        |            |           |
| <b>IE 5.01 SP2</b>                                    | Supported   | Supported  | Supported           |            | Supported              |            |           |
| <b>IE 5.5</b>   |             | Supported  | Supported           | Supported  | Supported              |            |           |
| <b>IE 5.5 SP1</b>                                     |             | Supported  | Supported           | Supported  | Supported              |            |           |
| <b>IE 5.5 SP2</b>                                     |             | Supported  | Supported           | Supported  | Supported              |            |           |
| <b>IE 6.0</b>   |             | Supported  | Supported           | Supported  | Supported              | Supported  |           |
| <b>IE 6.0 SP 1</b>                                    |             |            |                     |            | Supported              | Supported  |           |
| <b>NN 4.76</b>  | Supported   | Supported  | Supported           |            | Supported <sup>2</sup> |            | Supported |
| <b>NN 4.78</b>  | Supported   | Supported  | Supported           |            | Supported <sup>2</sup> |            |           |
| <b>NN 6.2.3</b>                                       |             | Supported  |                     |            | Supported              | Supported  |           |
| <b>NN 7.0</b>   |             | Supported  |                     |            | Supported              | Supported  |           |
| <b>AOL 6.0 Gold</b>                                   |             | Supported  |                     | Supported  | Supported              | Supported  |           |
| <b>AOL 7.0 Gold</b>                                   |             | Supported  |                     | Supported  | Supported              | Supported  |           |

1. Not supported on the Apple Macintosh platform

2. Not supported for the DCA

Notes:

IE = Microsoft Internet Explorer

NN = Netscape Navigator



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