



End-of-Sale and End-of-Life Announcement for Cisco 2509 and 2511 Access Servers

Cisco Systems® announces the end of life of the Cisco® 2509 and 2511 access server products—including the Cisco 2509 Access Server, Cisco 2509-DC, Cisco 2509-ET, AS2509-RJ, Cisco 2511 Access Server, Cisco 2511-DC, AS2511-RJ, and AS2511-RJ-CH products. The last day to order the Cisco 2509 and 2511 access server products will be July 1, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until July 1, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco 2509 and 2511 access server products. Table 2 provides a listing of affected product part numbers.

The primary replacement platform for customer migration is the Cisco 2610XM Multiservice Platform. Additional replacement options include the Cisco 1711 and 1712 security access routers, Cisco 1721, 1751, and 1760 modular access routers, and the Cisco Catalyst® 2955 Switch.

Table 3 provides proposed replacements for migrating from the Cisco 2509 and 2511 access server product families.



Table 1 End-of-Life Milestones and Dates for the Cisco 2509 and 2511 Access Servers

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 15, 2003
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 1, 2004
Last shipment date	The last-possible date that Cisco and/or its contract manufacturers will ship the affected product.	October 1, 2004
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 1, 2005
End of routine failure analysis date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	July 1, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 1, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	July 1, 2008
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 1, 2009

Table 2 Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CISCO2509	Cisco Access Server 2509 Ethernet/Dual Serial/8 Async
CISCO2509-DC	Cisco Access Server 2509 Ethernet/Dual Serial/8 Async-DC
CISCO2509-ET	2509 EXTENDED TEMP OPTION
CISCO2509-CH	Cisco Access Server 2509 Ethernet/Dual Serial/8 Async
AS2509-RJ	Cisco Access Server 2509-RJ Ethernet/Serial/8 Async
AS2509-RJ-CH	Cisco 2509-RJ Ethernet/1 Serial/8 Async
AS2509-RJ-DC	Cisco Access Server 2509-RJ Ethernet/Serial/8 Async/DC
CISCO2511-CH	Cisco Access Server 2511 Ethernet/Dual Serial/16 Async
CISCO2511 CISCO2511-DC	Cisco Access Server 2511 Ethernet/Dual Serial/16 Async Cisco Access Server 2511 Ethernet/Dual Serial/16 Async DC
AS2511-RJ	Cisco Access Server 2511-RJ Ethernet/Serial/16 Async
AS2511-RJ-CH	Cisco 2511-RJ Ethernet/1 Serial/16 Async

The recommended replacement for the Cisco 2509 and 2511 access server product families is as depicted in Table 3.

Table 3 Replacement Products

Shipped Product ID	Replacement Product ID
Cisco 2509	<ul style="list-style-type: none"> • Cisco 1711, 1712, 1721, 1751, 1760 [4-port] • Cisco 2610XM • Cisco 2611XM
Cisco 2509-DC	<ul style="list-style-type: none"> • Cisco 2610XM-DC • Cisco 2611XM-DC
Cisco 2509-CH	<ul style="list-style-type: none"> • Cisco 1711, 1712, 1721, 1751, 1760 [4-port] • Cisco 2610XM • Cisco 2611XM
Cisco 2509-ET	<ul style="list-style-type: none"> • Cisco Catalyst 2955T-12
AS2509-RJ	<ul style="list-style-type: none"> • None—can be achieved with Cisco 2509 replacement with additional cabling
Cisco 2511	<ul style="list-style-type: none"> • Cisco 2610XM • Cisco 2611XM
Cisco 2511-DC	<ul style="list-style-type: none"> • Cisco 2610XM-DC • Cisco 2611XM-DC
Cisco 2511-CH	<ul style="list-style-type: none"> • Cisco 2610XM • Cisco 2611XM
AS2511-RJ	<ul style="list-style-type: none"> • None—can be achieved with Cisco 2511 replacement with additional cabling
AS2509-RJ-DC	<ul style="list-style-type: none"> • None—can be achieved with Cisco 2509-DC replacement with additional cabling
AS2509-RJ-CH	<ul style="list-style-type: none"> • None—can be achieved with Cisco 2509 replacement with additional cabling
AS2511-RJ-CH	<ul style="list-style-type: none"> • No bundle currently available

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to:

<http://www.cisco.com/go/tradein/>

The Cisco TMP application requires all users to have a Cisco.com user ID.

Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channels Partner.



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