



End-of-Sale and End-of-Life Announcement for the Cisco 12000/10720 Router Manager 3.0

Cisco Systems® announces the end of life of the Cisco® 12000/10720 Router Manager 3.0. The last day to order the Cisco 12000/10720 Router Manager 3.0 is February 20, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until February 19, 2007. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco 12000/10720 Router Manager 3.0.

Customers are encouraged to migrate to the Cisco 12000/10720 Router Manager 3.1, which supports Cisco router edge enhancement, following the release of the Cisco 12000 Series 4-Port Gigabit Ethernet IP Services Engine (ISE) and the Cisco OC-12c/STM-4c ATM ISE cards. It also includes operations and management (OAM) features for troubleshooting Multiprotocol Label Switching (MPLS) transport network problems, including support for the Cisco MPLS MIBs in Cisco IOS® Software releases 12.0(24)S and 12.0(25)S. Information about this product can be found at:

http://www.cisco.com/en/US/products/sw/netmgtsw/ps156/products_data_sheets_list.html

Table 3 provides relevant information for migrating from the Cisco 12000/10720 Router Manager 3.0 to Cisco 12000/10720 Router Manager 3.1.

Table 1 End-of-Life Milestones and Dates for the Cisco 12000/10720 Router Manager 3.0

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 15, 2003
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale.	April 12, 2004
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	July 12, 2004
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 11, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 11, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	April 11, 2006
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 11, 2007



Table 2 Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
EMS-12K-KIT-3.0	Cisco 12000/10720 Router Manager 3.0 Software Media Kit.
EMS-CIRM12000-3.0	Cisco 12000/10720 Router Manager 3.0 RTU license for use with Configuration Tool. Order 1 per managed Cisco 12000 Series router chassis.
EMS-CIRM12000-3.0=	Cisco 12000/10720 Router Manager 3.0 RTU license for use with Ordering Tool. Order 1 per managed Cisco 12000 Series router chassis.
EMS-CIRM10720-3.0	Cisco 12000/10720 Router Manager 3.0 RTU license for use with Configuration Tool. Order 1 per managed Cisco 10720 router chassis.
EMS-CIRM10720-3.0=	Cisco 12000/10720 Router Manager 3.0 RTU license for use with Ordering Tool. Order 1 per managed Cisco 10720 router chassis.
EMS-CIRM12000-3.0U	Cisco 12000/10720 Router Manager 3.0 RTU license for use with Ordering Tool. Order 1 per managed Cisco 12000 Series router chassis that is upgraded from an earlier Cisco 12000/10720 Router Manager version.
CON-SAS-EMSC12K	Cisco Software Application Support (SAS) services for Cisco 12000/10720 Router Manager 3.0, right to use license for 1 Cisco 12000 Series router.
CON-SAS-EMS10.72K	Cisco Software Application Support (SAS) for Cisco 12000/10720 Router Manager 3.0 right to use license for 1 Cisco 10720 router.

Product Migration Options

The recommended replacement for the Cisco 12000/10720 Router Manager 3.0 is the Cisco 12000/10720 Router Manager 3.1 (Table 3). Cisco 12000/10720 Router Manager 3.1 supports Cisco router edge enhancement, following the release of the Cisco 12000 Series 4-Port Gigabit Ethernet ISE and the Cisco OC-12c/STM-4c ATM ISE cards. It also includes OAM features for troubleshooting MPLS transport network problems, including support for the Cisco MPLS MIBs in Cisco IOS Software releases 12.0(24)S and 12.0(25)S. Information about this product can be found at:

http://www.cisco.com/en/US/products/sw/netmgts/ps156/products_data_sheets_list.html

Table 3 Product Comparisons

	Cisco 12000/10720 Router Manager 3.0	Cisco 12000/10720 Router Manager 3.1
Cisco IOS Software releases supported	12.0(13)S - 12.0(23)S, 12.0(16)ST - 12.0(21)ST	Same as 3.0, plus 12.0(24)S and 12.0(25)S
Line card support	See user guide	Same as 3.0, plus Cisco 12000 Series 4-Port Gigabit Ethernet ISE and the Cisco OC-12c/STM-4c ATM ISE
Fault management and troubleshooting	See user guide	Same as 3.0, plus routing protocols, MPLS, and ATM OAM

Q & A

Q. If I have Cisco 12000 Manager 2.2, or earlier, can I upgrade to Cisco 12000/10720 Router Manager 3.1?

A. To move to release 3.1, all intermediate releases must be installed and upgraded in sequence. So in this case Cisco 12000 Manager 2.2 should be upgraded to Cisco 12000/10720 Router Manager 3.0, and then Cisco 12000/10720 Router Manager 3.0 to Cisco 12000/10720 Router Manager 3.1.

Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channels Partner.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html



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