



End-of-Sale and End-of-Life Announcement for Cisco IP SoftPhone

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco® IP SoftPhone. The last day to order the affected product is April 30, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until April 30, 2007. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to Cisco IP Communicator for their softphone client needs. Cisco IP Communicator is a Microsoft Windows-based application that delivers enhanced telephony support through personal computers. This application allows computers to function as Cisco IP Phones, providing high-quality voice calls on the road, in the office, or from wherever users may have access to the corporate network. Information about Cisco IP Communicator can be found at <http://www.cisco.com/en/US/products/sw/voicesw/ps5475/index.html>.

Table 1. End-of-Life Milestones and Dates for the Cisco IP SoftPhone.

Milestone	Definition	Date
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 30, 2006
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 30, 2006
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 30, 2006
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 30, 2006
End of service contract renewal date	The last date to extend or renew a service contract for the product.	April 30, 2006
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2007

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
SW-IPSFTPHONE100=	Cisco IP Softphone CD/ 100 licenses
SW-IPSOFTPHONE1=	Cisco IP Softphone CD/ 1 license
SW-IPSOFTPHONE25=	Cisco IP Softphone CD/ 25 licenses
SW-IPSOFTPHONE50=	Cisco IP Softphone CD/ 50 licenses

Please note that the end-of-sale for the Cisco IP SoftPhone bundles (SW-IPSOFTPHONE25=, SW-IPSOFTPHONE50=, SW-IPSFTPHONE100=) was already previously announced. The last order date for the bundles was on April 29, 2005.

PRODUCT MIGRATION OPTIONS

The recommended replacement for Cisco IP Softphone is Cisco IP Communicator.

Table 3. Product Comparisons

End-of-Sale Product Part Number	Replacement Product Part Number	Replacement Product Description
SW-IPSFTPHONE100=	SW-IPCOMM-E1	Cisco IP Communicator—Communications Client
SW-IPSOFTPHONE1=	SW-IPCOMM-E1	Cisco IP Communicator—Communications Client
SW-IPSOFTPHONE25=	SW-IPCOMM-E1	Cisco IP Communicator—Communications Client
SW-IPSOFTPHONE50=	SW-IPCOMM-E1	Cisco IP Communicator—Communications Client

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

FOR MORE INFORMATION

For more information about the Cisco Cisco IP SoftPhone, visit <http://www.cisco.com/en/US/products/sw/voicesw/ps5475/index.html> or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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