



## End-of-Sale and End-of-Life Announcement for the Cisco GSS 4491 Global Site Selector

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco GSS 4491 Global Site Selector. The last day to order the affected product is May 15, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until October 19, 2011. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Cisco GSS 4492R Global Site Selector. Table 2 provides relevant information for migrating to the replacement product.

**Table 1.** End-of-Life Milestones and Dates for the Cisco GSS 4491 Global Site Selector

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 21, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 15, 2006
Last Ship Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 30, 2006
End of SW Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 20, 2007
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	October 20, 2007
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 20, 2007
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product.	January 15, 2011
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 19, 2011

Customers also are encouraged to upgrade to GSS version 1.3.2 software, which replaces version 1.2 and 1.3.1, and is available from the Cisco Software Center at: <http://www.cisco.com/kobayashi/sw-center/sw-content.shtml> (Cisco.com login is required)

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
GSS-4491-K9	Global Site Selector	GSS-4492R-K9	Global Site Selector
SF-GSS-V1.2-K9	GSS version 1.2	SF-GSS-V1.3-K9	GSS version 1.3

## PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco GSS 4491 Global Site Selector is the Cisco GSS 4492R Global Site Selector and GSS Software Version 1.3.2.

Customers are encouraged to migrate to the Cisco GSS 4492R Global Site Selector. Information about this product can be found at: [http://www.cisco.com/en/US/prod/collateral/contnetw/ps5719/ps4162/product\\_data\\_sheet0900aecd801e535d.html](http://www.cisco.com/en/US/prod/collateral/contnetw/ps5719/ps4162/product_data_sheet0900aecd801e535d.html)

**Note:** The GSS 4492R only supports version 1.3.2. This means all GSSs in a GSS network must be running v1.3.2 to communicate with the GSS 4492R.

**Table 3.** Product Comparisons

Feature	Cisco GSS 4491 Global Site Selector	Cisco GSS 4492R Global Site Selector and GSS Software Version 1.3.2
Expanded Memory	1 GB	2 GB for larger software images
Faster Main Processor	Pentium four (4) 3.2Ghz	Pentium dual core processors for greater system performance
Network capability	Supports v1.3 (2)	Supports only v1.3 (2) or higher

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: <http://www.cisco.com/web/ordering/ciscocapital/refurbished/index.html>

## FOR MORE INFORMATION

For more information about the Cisco GSS 4491 Global Site Selector, visit <http://www.cisco.com/en/US/products/hw/contnetw/ps4162/index.html>, contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>

