

Cisco Unified Communications Product Names and Cisco CallManager Upgrade Paths

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Introduction

This document explains the changes in the naming conventions within the Cisco Unified Communications product portfolio. This document also shows the Cisco CallManager release and upgrade path requirements.

Prerequisites

Requirements

Cisco recommends that you have a base knowledge of the Cisco Unified Communications product family history, or remembrance of Cisco Architecture for Voice, Video and Integrated Data (AVVID).

Components Used

This document is restricted to specific software and hardware versions within the Cisco Unified Communications product portfolio.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Background Information

In order to upgrade a Cisco Unified Communications product, you must know the correct and current product name.

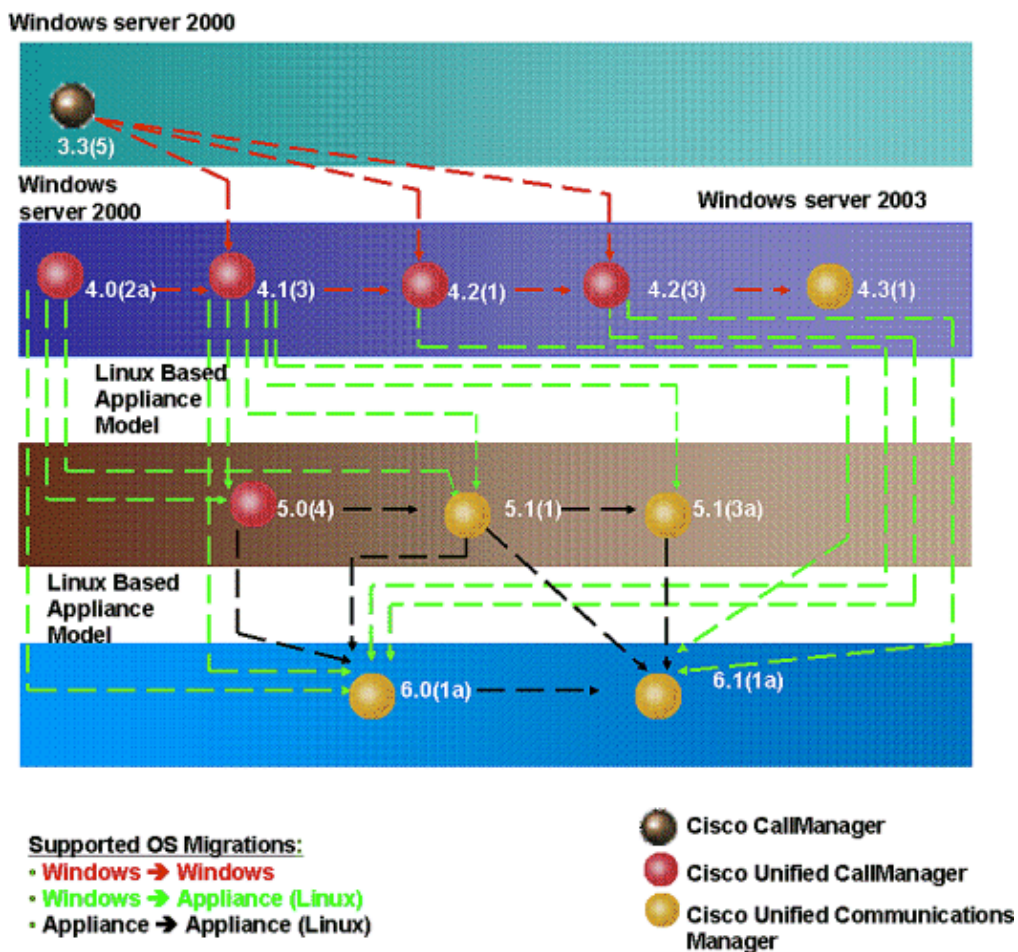
Note: Only product names that have changed within the Cisco Unified Communications scope are reflected in this document.

Cisco CallManager Upgrade Path

Release and Upgrade Path

Cisco CallManager is still most commonly known as *CallManager* from the deployment of Cisco CallManager 3.2 and earlier. But as the application has evolved, so has the name that is used to refer to it. This graphic describes the upgrade path requirements, as well as what Cisco CallManager can be correctly referred to based on the version that you use.

Cisco Unified Communications Manager (CallManager) Release and Upgrade Paths



Note: If you upgrade to CUCM Release 5.1(3), you cannot then upgrade to Releases 6.0(1) or 6.0(1a). You can upgrade only to Release 6.1(1) and later.

Refer to Introduction (Cisco Unified Communications Manager) for more information on Cisco CallManager versions.

Cisco Unified Communications Naming Conventions

As Cisco Unified Communications products have evolved, so have the names used to refer to such products. This table describes what Cisco Unified Communications products can be correctly referred to based on the version that you use.

Former Name	Approved Name
Cisco Unified CallManager 4.3	Cisco Unified Communications Manager 4.3
Cisco Unified CallManager 5.1	Cisco Unified Communications Manager 5.1
Cisco Unified CallManager 6.0	Cisco Unified Communications Manager 6.0
Cisco CallManager System Components	
Former Name	Approved Name
Cisco Unified CallManager Auto-Attendant	Cisco Unified Communications Manager Auto-Attendant
Cisco Unified CallManager Locale Installer	Cisco Unified Communications Locale Installer
Cisco Unified CallManager Operating System	Cisco Unified Communications Manager Operating System
Cisco Unified CallManager Compatibility Matrix	Cisco Unified Communications Manager Compatibility Matrix
Cisco Unified CallManager Security Protection Guide	Cisco Unified Communications Manager Security Protection Guide
Cisco Unified CallManager Dial Plan Guide	Cisco Unified Communications Manager Dial Plan Guide
Cisco Unified CallManager Backup and Restore Utility	Cisco Unified Communications Manager Backup and Restore Utility
Cisco Unified CallManager Upgrade Utility	Cisco Unified Communications Manager Upgrade Utility
Cisco Unified CallManager Customer Directory Plugin	Cisco Unified Communications Manager Customer Directory Plugin
Cisco Unified CallManager Security Token Advisory	Cisco Unified Communications Manager Security Token Advisory
Cisco Unified CallManager Dialed Number Analyzer	Cisco Unified Communications Manager Dialed Number Analyzer
Cisco Unified CallManager Bulk Administration Tool	Cisco Unified Communications Manager Bulk Administration Tool
Cisco Unified CallManager CDR Analysis and Reporting	Cisco Unified Communications Manager CDR Analysis and Reporting
Cisco Unified CallManager Real Time Monitoring Tool	Cisco Unified Communications Manager Real Time Monitoring

	Tool
Cisco Unified CallManager Trace Collection Tool	Cisco Unified Communications Manager Trace Collection Tool
Cisco Unified CallManager Conference Bridge	Cisco Unified Communications Manager Conference Bridge
Cisco Unified CallManager Address Book Synchronizer	Cisco Unified Communications Manager Address Book Synchronizer
Cisco Unified CallManager Telephony Service Provider	Cisco Unified Communications Manager Telephony Service Provider
Cisco Unified CallManager JTAPI	Cisco Unified Communications Manager JTAPI
Cisco Unified CallManager Auto-Register Phone Tool	Cisco Unified Communications Manager Auto-Register Phone Tool
Communications Manager Applications	
Former Name	Approved Name
Cisco Unified CallManager Attendant Console	Cisco Unified Communications Manager Attendant Console
Cisco Unified CallManager Assistant	Cisco Unified Communications Manager Assistant
Cisco Unified MobilityManager	Cisco Unified Mobility
Servers	
Former Name	Approved Name
Cisco Security Agent for Unified CallManager	Cisco Security Agent for Unified Communications Manager
Cisco MCS 7815-I2 Unified CallManager Appliance	Cisco MCS 7815-I2 Unified Communications Manager Appliance
Cisco MCS 7825-H2 Unified CallManager Appliance	Cisco MCS 7825-H2 Unified Communications Manager Appliance
Cisco MCS 7825-I12 Unified CallManager Appliance	Cisco MCS 7825-I2 Unified Communications Manager Appliance
Cisco MCS 7835-H2 Unified CallManager Appliance	Cisco MCS 7835-H2 Unified Communications Manager Appliance
Cisco MCS 7835-I2 Unified CallManager Appliance	Cisco MCS 7835-I2 Unified Communications Manager Appliance

Cisco MCS 7845–H2 Unified CallManager Appliance	Cisco MCS 7845–H2 Unified Communications Manager Appliance
Cisco MCS 7845–I2 Unified CallManager Appliance	Cisco MCS 7845–I2 Unified Communications Manager Appliance
Cisco MCS 7816–H3 Unified CallManager Appliance	Cisco MCS 7816–H3 Unified Communications Manager Appliance
Cisco MCS 7816–I3 Unified CallManager Appliance	Cisco MCS 7816–I3 Unified Communications Manager Appliance
Cisco MCS 7825–H3 Unified CallManager Appliance	Cisco MCS 7825–H3 Unified Communications Manager Appliance
Cisco MCS 7825–I3 Unified CallManager Appliance	Cisco MCS 7825–I3 Unified Communications Manager Appliance
Cisco Unified CallManager for the HP DL320–G3	Cisco Unified Communications Manager for the HP DL320–G3
Cisco Unified CallManager for the HP DL380–G4	Cisco Unified Communications Manager for the HP DL380–G4
Cisco Unified CallManager for the IBM x306	Cisco Unified Communications Manager for the IBM x306
Cisco Unified CallManager for the IBM x346	Cisco Unified Communications Manager for the IBM x346
Advanced Technology	
Former Name	Approved Name
Cisco Unified CallManager Express	Cisco Unified Communications Manager Express
Cisco Unified CallManager Express 4.1	Cisco Unified Communications Manager Express 4.1
Cisco Unified CallManager Express 4.2	Cisco Unified Communications Manager Express 4.2
Cisco Unified CRM Connector	Cisco Unified CallConnector for Microsoft Dynamics CRM
Cisco Unified CallConnector	Cisco Unified CallConnector for Microsoft Office

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Service Providers: Voice over IP

Voice & Video: Voice over IP

Voice & Video: IP Telephony

Voice & Video: IP Phone Services for End Users

Voice & Video: Unified Communications

Voice & Video: IP Phone Services for Developers

Voice & Video: General

Related Information

- [Cisco Unified Communications Manager Design Guide](#)
- [Voice Technology Support](#)
- [Voice and Unified Communications Product Support](#)
- [Recommended Reading: Troubleshooting Cisco IP Telephony](#)
- [Technical Support & Documentation – Cisco Systems](#)

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