

New "Ungrouping" Functionality of Cisco Unified Call Studio, Universal Edition

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Introduction

As of Cisco Unified Call Studio, Universal Edition, it is possible to ungroup an Element Group; this document explains the procedure.

Prerequisites

Components Used

The information in this document is based on Cisco Unified Call Studio, Universal Edition.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Background Information

Symptoms: N/A

Resolution: In order to ungroup an Element Group, right-click the **Element Group** in the call flow editor and choose **Ungroup Elements**.

The elements in the Element Group are ungrouped to the call flow editor.

NetPro Discussion Forums – Featured Conversations

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Voice & Video: Unified Communications
Voice & Video: IP Phone Services for Developers
Voice & Video: General

Related Information

- **Technical Support & Documentation – Cisco Systems**
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