

New "and/or" Functionality in Decision Editor of Cisco Unified Call Studio, Universal Edition

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Introduction

As of Cisco Unified Call Studio, Universal Edition, the capability to combine decision logic with *and/or* operators has been introduced in Decision Editor.

Prerequisites

Components Used

The information in this document is based on Cisco Unified Call Studio, Universal Edition.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Background Information

Symptoms: N/A

Resolution: Multiple expressions can now be created under a single exit state in Decision Editor and combined with the *and* or *or* operators. The expressions added to an exit state are prefixed with a '->' symbol to visually group them together. Each row in the table is an expression and is related to an exit state.

In order to change the logical operator that combines expressions under a particular exit state, click the **Action** cell for the first expression. The drop-down list has two options: *and* and *or*. Choose the desired operator. For example, if the decision logic needs to check if a session variable exists and the value of the session variable is a constant string, this operation is possible if you have two expressions and you choose the *and* operator.

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Related Information

- **Technical Support & Documentation – Cisco Systems**

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