

# Customer Dial-in Lab (San Jose, USA)

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## Introduction

The customer dial-in lab in San Jose, USA is available to test the performance of your client modem and aid in troubleshooting. It consists of an AS5300 and an AS5350.

- The AS5300 contains 24 Microcom and 24 MICA modems. This AS5300 is runs Cisco IOS<sup>®</sup> Software Version 12.2(2)XB6.
- The AS5350 contains 36 NextPort modems. This AS5350 is running Cisco IOS Software Version 12.2(2)XB8.

Users have privilege level 0, which includes a subset of commands that allow you to look at ISDN, modem, Point-to-Point Protocol (PPP), and Authentication, Authorization, and Accounting (AAA) debugs, as well as all the modem management information. It supports PPP, Serial Line Internet Protocol (SLIP), and AppleTalk Remote Access Protocol (ARAP) for Layer 2 protocols. For Layer 3 protocols, it supports IP, Internetwork Packet Exchange (IPX), Appletalk, and NetBIOS.

In order to test the client modem, choose the modulation, code, and modem type from the table below and dial the appropriate number. For more information on how to use the customer dial-in lab, refer to Testing Async DDR into the San Jose Dial-in Lab.

## Prerequisites

### Requirements

There are no specific requirements for this document.

### Components Used

MICA/Microcom/NextPort modems that run V.34, V.90, and V.92 codes.

### Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

# Summary Table

## AS5300

Line	Modem Type	Modulation	Code	Dial-in Number
1 – 12	Microcom	V.90	5.3.30	(408) 570-3932
13 – 24	Microcom	V.34	2.3.6	(408) 570-3933
25 – 36	MICA	V.92	2.9.2.0	(408) 570-3930
37–48	MICA	V.90	2.7.4.0	(408) 570-3931

## AS5350

Modem	Modem Type	Modulation	Code	Dial-in Number
1/0–1/11	NextPort	V.92	0.7.17.0	(408) 570-3934
1/12–1/23	NextPort	V.92	0.7.16.0	(408) 570-3935
1/24–1/35	NextPort	V.90	0.6.108.0	(408) 570-3936

For more information on Nextport SPE versions, refer to the following documents:

- [Understanding NextPort SPE Versions](#)
- [NextPort SPE and IOS Software Version Reference Table](#)

## NetPro Discussion Forums – Featured Conversations

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<a href="#">NetPro Discussion Forums – Featured Conversations for Access</a>
<a href="#">Network Infrastructure: Remote Access</a>

## Related Information

- [Testing Async DDR into the San Jose Dial-in Lab](#)
- [Customer Dial-in Lab \(San Jose, USA\) Configuration](#)
- [Troubleshooting Dialup Connections](#)
- [Gateway RAS Implementation](#)
- [Modem-Router Connection Guide](#)
- [Technical Support & Documentation – Cisco Systems](#)

