

How to Deploy a Voice Application from Cisco Unified Call Studio to Cisco Unified Call Services

Document ID: 91644

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Introduction

This document explains how to deploy a voice application from Cisco Unified Call Studio, Universal Edition, to Cisco Unified Call Services, Universal Edition, to make it available to callers.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on Cisco Unified Call Services, Universal Edition, and Cisco Unified Call Studio, Universal Edition.

Conventions

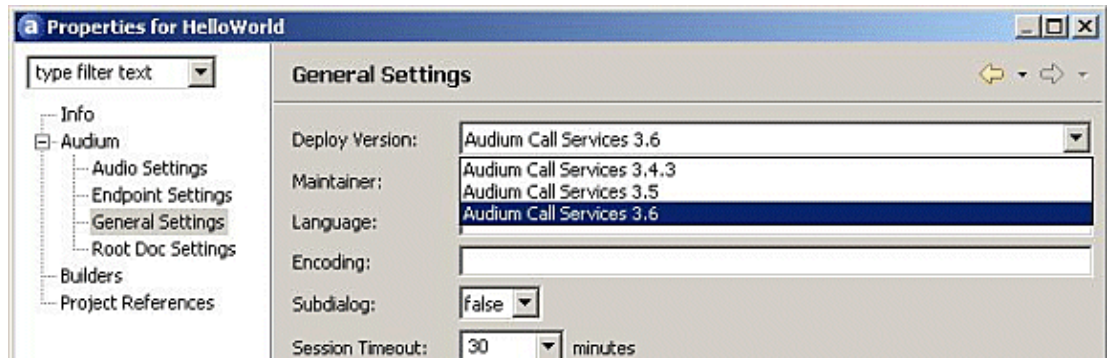
Refer to Cisco Technical Tips Conventions for more information on document conventions.

Background Information

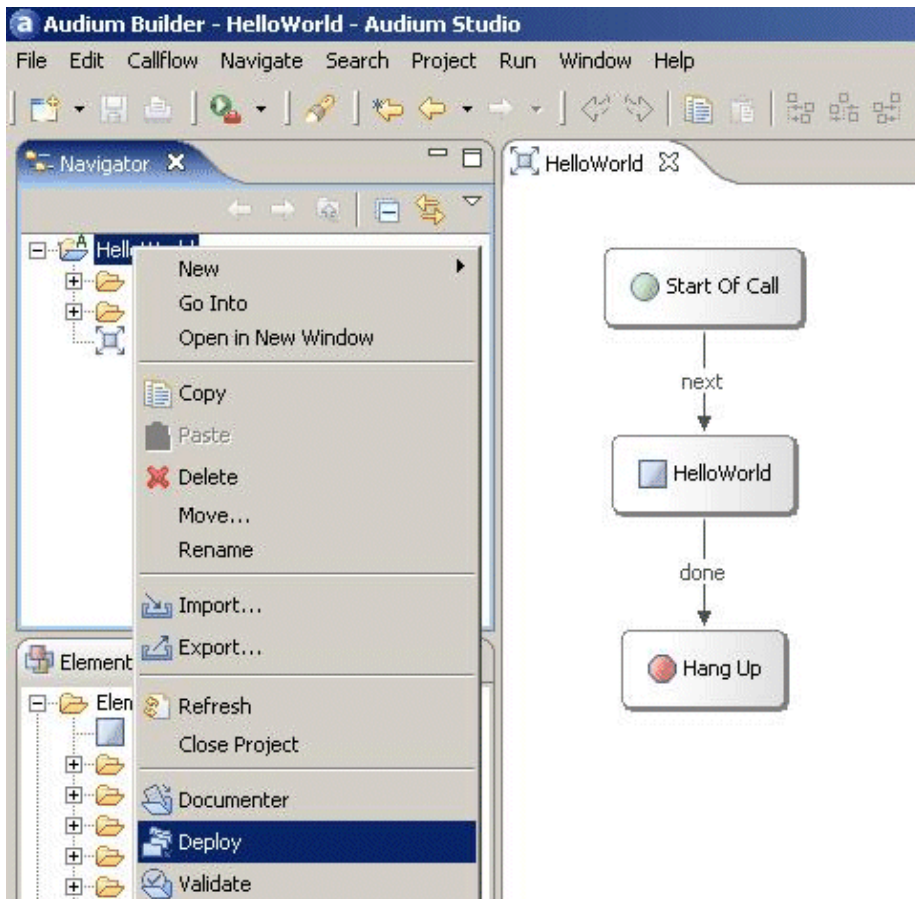
Symptoms: The developer has designed a particular voice application and wants to deploy it to Cisco Unified Call Services, perhaps to a test or production environment.

Complete these steps in order to deploy a voice application:

1. Ensure that the deploy version of the application is configured properly. This must match the version of Cisco Unified Call Services to which you deploy the application.
 - a. In order to configure this setting, right-click your project in the Navigator view.
 - b. Choose **Properties**.

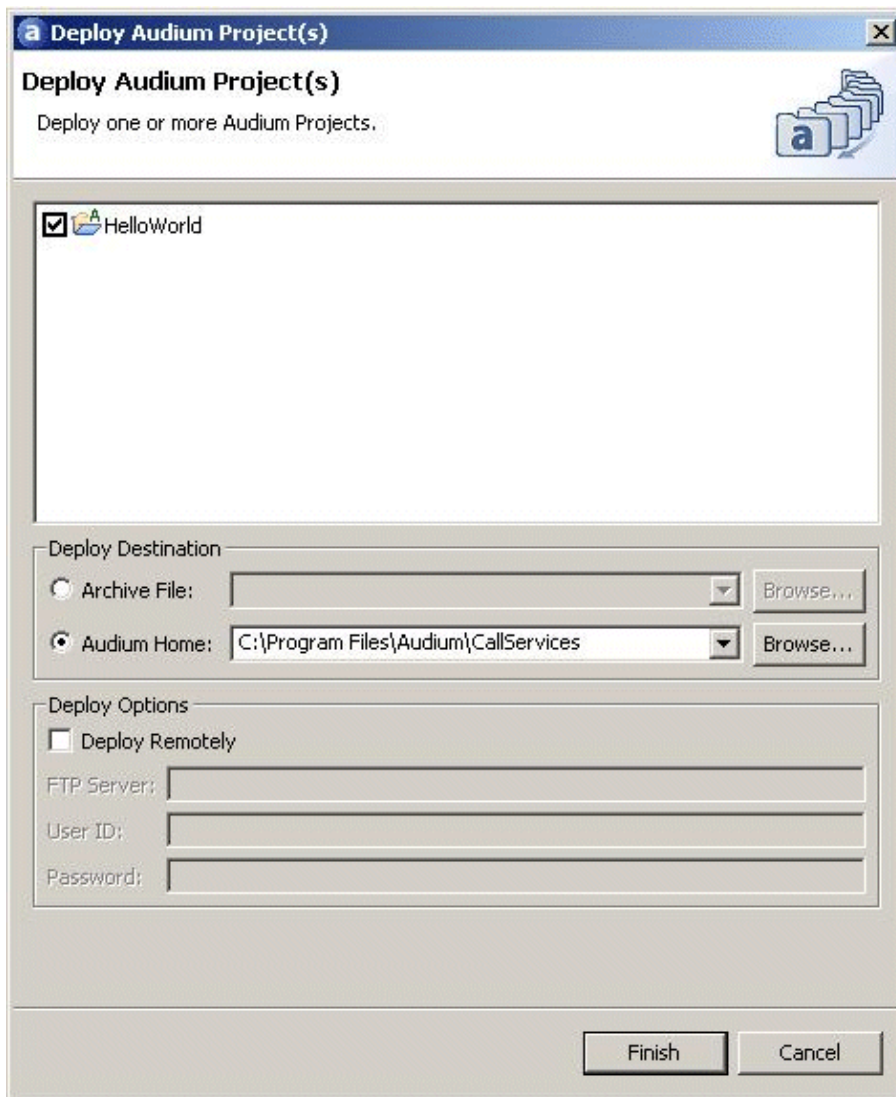


2. Save the application. Either choose **File > Save**, or click the **Save** icon from the toolbar.
3. Right-click your project in the Navigator pane and choose **Deploy**.



4. The Deploy Audium Project(s) dialog appears.

- a. Deploy your application to the directory or FTP site of your choice. If you deploy the application to the same machine on which Cisco Unified Call Studio is run (a common situation for developers who have an all-in-one test/development machine), Audium Home is detected automatically.
- b. If you deploy the application to a different machine, enter it manually into this dialog or choose **Browse....**
- c. If you wish to deploy remotely with FTP, choose that option and provide the FTP Server, User ID, and Password.

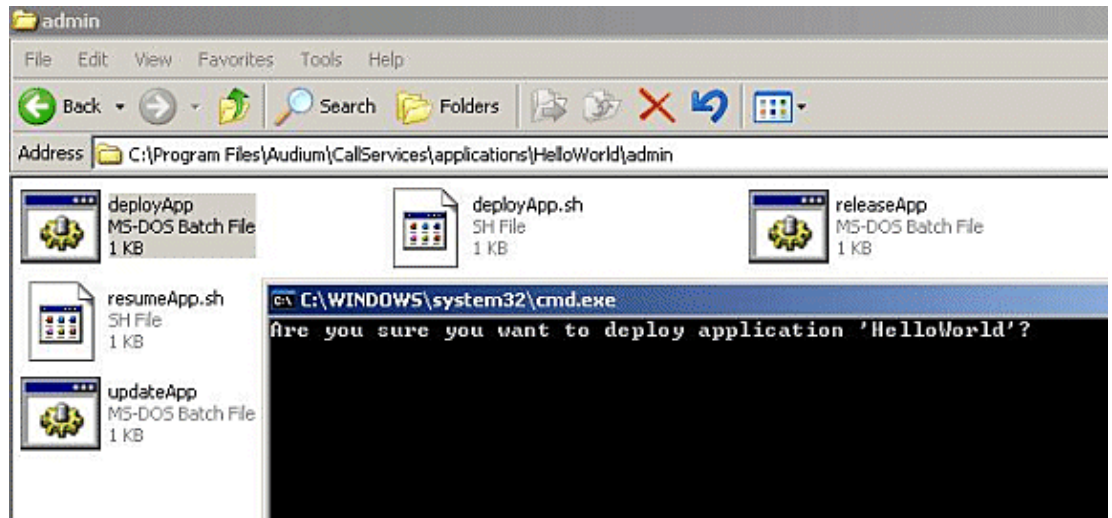


5. Click **Finish** and your application is deployed.

Note: If you deploy an application from Cisco Unified Call Studio, it does not go live or accept requests. Instead, it packages the application into a format that Cisco Unified Call Services understands and transfers the required files to the specified location.

6. If your application server is not currently on, start it, and your application is available to accept requests.

- a. If your application server was already on when you deployed your new voice application (as is common in a production environment), you can make it available for requests without a need to restart the application server.
- b. In order to make it available for requests, go to **AUDIUM_HOME**.
- c. Click **applications**.
- d. Click **YOUR_APP_NAME**.
- e. Click **admin**.
- f. Run the **deployApp script** (.bat for Windows or .sh for *nix).



7. In order to test that your new application deployed successfully; view its VoiceXML in a web browser or make a test call if you have a voice browser available. The URL to your application is

`http://IP:PORT/Audium/Server?application=YOUR_APP_NAME`

where IP is the address of your application server; PORT is the port your application server listens on, and YOUR_APP_NAME is the name of the application you just deployed.

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Voice & Video: Unified Communications
Voice & Video: IP Phone Services for Developers
Voice & Video: General

Related Information

- **Technical Support & Documentation – Cisco Systems**

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