

# Recovery Procedure for Converged Infrastructure Video Security Device

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## Introduction

This document explains the recovery/repair procedure for the Converged Infrastructure Video Security Device.

## Prerequisites

### Requirements

There are no specific requirements for this document.

### Components Used

This document is not restricted to specific software and hardware versions.

### Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

## Recovery Procedure

This is the step-by-step recovery procedure:

1. Connect an external USB drive, and boot the box with the Gold CD.
2. Log on as **root** with the password **clcdne**.
3. At the prompt, run these commands:

```
umount -f /dev/sda1
umount -f /dev/sda2
fsck.ext3 -f -yC 0 /dev/sda1 ==> It should take a few minutes.
fsck.ext3 -f -yC 0 /dev/sda2 ==> Will take some time (an hour or two)
```

4. When it is finished, run this command:

```
reboot
```

5. The box starts to reboot. Remove the USB CD cable from the box, and let the box boot from itself.

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## Related Information

- **Physical Security**
  - **Technical Support & Documentation – Cisco Systems**
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