

# Username and Password Change

Document ID: 71564

---

## Introduction

### Prerequisites

Components Used

Conventions

### Common Questions

How can I change the username and password used to access the Software Activation Console?

### NetPro Discussion Forums – Featured Conversations

### Related Information

---

## Introduction

This document explains how users can change the username and password used to log on to the Software Activation Console, which are first chosen at installation.

## Prerequisites

## Components Used

The information in this document is based on Cisco Unified Call Services, Universal Edition.

## Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

## Common Questions

### How can I change the username and password used to access the Software Activation Console?

**Symptoms:** The administrator would like to change the username and/or password for use with the Software Activation Console.

**Resolution:** The username and password used for the Software Activation Console are initially chosen at installation, but it can become necessary to change either of these values in the future.

These values can be edited in this file:

```
AUDIUM_HOME/conf/login.properties
```

The content of this file looks like this:

```
#The Login Info for Licensing and Info pages  
#Fri May 19 13:50:11 EDT 2006  
Username=YOUR_USER_NAME_HERE
```

Password=YOUR\_PASSWORD\_HERE

Change the username and password in this file to the desired values, and then restart Cisco Unified Call Services for the changes to take effect.

## NetPro Discussion Forums – Featured Conversations

Networking Professionals Connection is a forum for networking professionals to share questions, suggestions, and information about networking solutions, products, and technologies. The featured links are some of the most recent conversations available in this technology.

NetPro Discussion Forums – Featured Conversations for Voice
Service Providers: Voice over IP
Voice & Video: Voice over IP
Voice & Video: IP Telephony
Voice & Video: IP Phone Services for End Users
Voice & Video: Unified Communications
Voice & Video: IP Phone Services for Developers
Voice & Video: General

## Related Information

- **Technical Support & Documentation – Cisco Systems**

All contents are Copyright © 2006–2007 Cisco Systems, Inc. All rights reserved. Important Notices and Privacy Statement.

Updated: Jul 03, 2007

Document ID: 71564