

Unity Server RAID Configuration Stops at the "Zeroing 150,000 Sectors on HDD" Message

Document ID: 64126

Introduction

Prerequisites

Requirements

Components Used

Conventions

Problem

Solution

Related Information

Introduction

This document addresses the problem and resolution you can use when you receive the "zeroing 150,000 sectors on HDD" or "zeroing 150,000 sectors on HDD2" messages while you configure RAID on Cisco Unity servers.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on these Cisco Unity server versions:

- MCS-7835I-2.4-ECS1

MCS-7835I-3.0-ECS1

- MCS-7845I-2.4-ECS1

MCS-7845I-2.4-ECS2

MCS-7845I-3.0-ECS1

MCS7845I-3.0-ECS2

- MCS-7855I-1.5-ECS1

MCS7855I-1.5-ECS2

- MCS-7865I-1.5-ECS1

MCS-7865I-1.5-ECS2

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

Problem

In rare cases, while you configure RAID on the Cisco Unity servers listed in the Components Used section, the process can stop while it erases disks. When this occurs, the display stops at either the "zeroing 150,000 sectors on HDD" or "zeroing 150,000 sectors on HDD2" message.

Solution

If the RAID process stops while it erases disks and gives you either the "zeroing 150,000 sectors on HDD" or "zeroing 150,000 sectors on HDD2" message, complete these steps.

1. Restart the Cisco Unity server, and carefully watch the reboot messages.

On the IBM Server RAID BIOS screen, when the text "Press Ctrl-I to access the Mini-Configuration Program" appears, press **Ctrl-I**.

2. On the Main menu, select **Advanced Functions** and press **Enter**.
3. On the Advanced Functions menu, select **Restore to factory default settings** and press **Enter**.
4. Press **Y**.
5. When the process completes, return to the Advanced Functions menu.
6. On the Advanced Functions menu, select **Copy the configuration from drives to the controller** and press **Enter**.
7. Press **Y**.
8. When you are done, press **Esc** until you exit the utility.
9. Start the configuration of the RAID arrays once again.

Refer to the Cisco Unity Release Notes for additional information.

Related Information

- [Voice Technology Support](#)
- [Voice and IP Communications Product Support](#)
- [Recommended Reading: Troubleshooting Cisco IP Telephony](#)
- [Technical Support – Cisco Systems](#)

[Contacts & Feedback](#) | [Help](#) | [Site Map](#)

© 2009 – 2010 Cisco Systems, Inc. All rights reserved. [Terms & Conditions](#) | [Privacy Statement](#) | [Cookie Policy](#) | [Trademarks of Cisco Systems, Inc.](#)

Updated: Feb 02, 2006

Document ID: 64126
