

MeetingPlace IP FAQ

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Questions

Introduction

Do I have to purchase the Cisco MeetingPlace IP Phone software in order to use the XML interface?

How do I obtain the Cisco MeetingPlace IP Phone software?

What are the verification steps for a Cisco MeetingPlace IP onsite installation or upgrade?

What are the most common TCP/IP and UDP ports used in a Cisco MeetingPlace server environment?

While reconfiguring the DC directory as mentioned in the document Directory Issues, the command does not work as expected. How do I troubleshoot this issue?

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Related Information

Introduction

This document provides answers to some common questions about the Cisco MeetingPlace IP Gateway.

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Q. Do I have to purchase the Cisco MeetingPlace IP Phone software in order to use the XML interface?

A. No. Cisco MeetingPlace IP Phone software is freely available to MeetingPlace customers.

Q. How do I obtain the Cisco MeetingPlace IP Phone software?

A. The software can be downloaded from Cisco MeetingPlace IP Phone Software Download (registered customers only) .

Q. What are the verification steps for a Cisco MeetingPlace IP onsite installation or upgrade?

A. For information on the verification procedures you use before you go onsite, before you start onsite work, and after you have completed any Cisco MeetingPlace IP onsite work, refer to MeetingPlace IP Onsite Installation or Upgrade.

Q. What are the most common TCP/IP and UDP ports used in a Cisco MeetingPlace server environment?

A. All of the applications use the same ports to communicate with a Cisco MeetingPlace server. In addition, there are a variety of ports used between MeetingPlace conference servers and the MeetingPlace network server. It is recommended that you allow unrestricted TCP and User Datagram Protocol (UDP) traffic between networked conference servers. For a complete

list of ports used in the MeetingPlace environment, refer to MeetingPlace Server TCP/IP and UDP Ports.

Q. While reconfiguring the DC directory as mentioned in the document **Directory Issues**, the command does not work as expected. How do I troubleshoot this issue?

A. If `cleandsa` does not complete successfully, then you need to verify the Active Directory (AD) MMU file on the MeetingPlace server. It should match the parameter as that on the AD server. For example, if the AD has "Users" as Container object, then the MMU file should also have the same and not as Original Unit. After this, run `cleandsa` and recreate Metalink.

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- [Voice Technology Support](#)
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