

MeetingTime Scheduling Failures Report Displays FailSeqNum

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Introduction

This document explains the meaning of the parameter FailSeqNum in the Scheduling Failures report of Cisco MeetingTime.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on all versions of Cisco MeetingTime.

Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

Details

By definition, the value for FailSeqNum is an unsigned integer (meaning a positive integer) used to track multiple scheduling failure attempts for the same meeting.

Here is an example of what can happen to the value of this parameter and its meaning.

- The FailSeqNum parameter can be a three- or four-digit number.

FailSeqNum represents the total number of failed meeting scheduling attempts on the Cisco MeetingPlace server. It is not known if this number is ever reset, so it is incorrect to say that this is the total number of meeting scheduling failure attempts for the time frame specified in the report.

- The same FailSeqNum number can appear multiple times in the log.

In the example report below, there is a sequence where the FailSeqNum value of 1240 is repeated three times. This means the user tried more than once to schedule the same meeting (ID 34354) and the attempt failed. This user may have stayed in the same scheduling session and clicked the schedule

button multiple times.

- FailSeqNum numbers are not sorted in ascending order down the column.

This log file is sorted by the scheduled meeting start time.

- This list explains how to determine the total number of failed scheduling attempts for a specific period of time.

1. Sort this file by the SchedulingTime column.
2. Count the total lines of rows in this table for a specified time period.
3. After that, subtract the total number of duplicates in the FailSeqNum column.

This is an example of the Scheduling Failures report:

SchedulerId	SchedulingTime	MgtStartTime	DialableConfID	FailSeqNum	ErrorString	NumOfPortsReq/MgtLength
Anhalt	3/14/02 18:45	3/14/02 19:45	72639	1247	The requested meeting ID is currently unavailable	4
Castello	3/14/02 14:13	3/14/02 15:00	5555	1246	The requested meeting ID is currently unavailable	7
Hallmark	3/5/02 16:35	3/5/02 11:00	2692697	1244	The requested meeting ID is currently unavailable	6
Hollwedel	3/18/02 12:08	3/18/02 12:09	9235	1248	Not enough ports are available	2
Hollwedel	3/18/02 12:09	3/18/02 12:09	9235	1248	Not enough ports are available	2
Kumar	3/1/02 7:34	3/2/02 7:32	34354	1240	The requested meeting ID is currently unavailable	0
Kumar	3/1/02 7:34	3/3/02 7:32	34354	1240	The requested meeting ID is currently unavailable	0
Kumar	3/1/02 7:34	3/4/02 7:32	34354	1240	The requested meeting ID is currently unavailable	0
Prince	3/5/02 8:24	3/5/02 10:24	7774444	1241	The requested meeting ID is currently unavailable	4
Prince	3/5/02 8:26	3/7/02 10:26	333444	1242	The requested meeting ID is currently unavailable	4
Prinler	3/19/02 12:05	3/19/02 13:00	8378	1249	The requested meeting ID is currently unavailable	4
swang	3/5/02 15:37	3/5/02 15:38		1243	Not enough ports are available	4
swang	3/5/02 15:38	3/5/02 15:38		1243	Not enough ports are available	4
swang	3/5/02 15:38	3/5/02 15:38		1243	Not enough ports are available	4
swang	3/6/02 13:25	3/6/02 13:25		1245	Not enough ports are available	4
swang	3/6/02 13:25	3/6/02 13:25		1245	Not enough ports are available	4
swang	3/6/02 13:26	3/6/02 13:26		1245	Not enough ports are available	2
swang	3/6/02 13:26	3/6/02 13:26		1245	Not enough ports are available	1
swang	3/6/02 13:26	3/6/02 13:26		1245	Not enough ports are available	4
swang	3/20/02 15:49	3/20/02 15:49		1250	Not enough ports are available	2
swang	3/20/02 15:49	3/20/02 15:50		1250	Not enough ports are available	2
swang	3/20/02 15:50	3/20/02 15:50		1250	Not enough ports are available	4
swang	3/20/02 15:50	3/20/02 15:50		1250	Not enough ports are available	2
swang	3/20/02 15:56	3/20/02 15:56		1251	Not enough ports are available	4
swang	3/20/02 15:57	3/20/02 15:57		1251	Not enough ports are available	4
swang	3/20/02 15:57	3/20/02 15:57		1251	Not enough ports are available	4
breaker	1/22/02 14:36	3/26/02 10:30	87346	1215	The requested meeting ID is currently unavailable	25
breaker	1/22/02 14:37	3/26/02 10:30	87346	1215	The requested meeting ID is currently unavailable	25
breaker	1/22/02 14:38	3/26/02 10:45	87346	1215	The requested meeting ID is currently unavailable	25

Related Information

- [Voice Technology Support](#)
- [Voice and Unified Communications Product Support](#)
- [Recommended Reading: Troubleshooting Cisco IP Telephony](#)
- [Technical Support – Cisco Systems](#)

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