

Nortel Meridian Line Side T1 Limitations

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Introduction

This document explains the limitations of the Nortel Meridian Line and provides a workaround.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

This document is not restricted to specific software and hardware versions.

Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

Problem

All Nortel Meridian 1 switches can have a maximum of 30 members in a hunt group, which means you can have only 30 ports on the Cisco MeetingPlace server accessible at any one time.

Solution

Follow these instructions for a workaround:

1. Create a hunt group with a pilot directory number (DN) (your main access number for calling in).
 2. Have each TN hunt to the next telephone number (TN) using the HUNT prompt in Load (LD) 10.
 3. When you get to the 29th member, have it hunt to a "phantom" Automatic Call Distribution Number (ACDN).
 4. In LD 23, assign this ACDN a maximum number of ACD agent positions (MAXP) of 1 and Night Call Forward Destination (NCFW) to the DN of member 30 of your group.
 5. Now you can assign hunt numbers in LD 10 for the next 29 members. Repeat the process for all members of the group.
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Related Information

- **Conferencing Software**
 - **Voice Technologies**
 - **Voice, Telephony and Messaging Devices**
 - **Voice Software**
 - **Recommended Reading: Troubleshooting Cisco IP Telephony**
 - **Technical Support – Cisco Systems**
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