

MeetingTime Frequency Option "Monthly by Day of Week" Is Not Available

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Introduction

This document explains why the frequency option "monthly by day of week" does not appear when scheduling with Cisco MeetingTime. It also provides a resolution.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on the Cisco MeetingPlace Server version 4.1.x and later.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

Problem

The frequency option "monthly by day of week" does not appear in the drop-down menu when scheduling with Cisco MeetingTime.

Solution

In the 4.1.x release of the Cisco MeetingPlace for Outlook gateway, this frequency is not operating correctly. The frequency was made "invisible" to prevent its use when scheduling with Outlook. However, it does work properly when scheduling with Cisco MeetingTime or Cisco MeetingPlace Web Conferencing.

To resolve the problem, complete these steps:

1. Log in to Cisco MeetingTime.
2. Under the Configure tab, scroll down to the Scheduling Parameters section.
3. For the parameter Enable Reschedule Recurring Meeting, choose **Yes**.

Note: The default is No after you install or upgrade to 4.1.x. You must change this parameter to Yes after performing the installation or upgrade.

Related Information

- **Voice Technology Support**
 - **Voice and Unified Communications Product Support**
 - **Recommended Reading: Troubleshooting Cisco IP Telephony**
 - **Technical Support – Cisco Systems**
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