

MeetingPlace for Outlook Tab Is Missing

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Introduction

This document explains how to reactivate the Cisco MeetingPlace tab in Microsoft Outlook XP.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on MeetingPlace for Outlook, all releases.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

Problem

In Outlook XP, the MeetingPlace tab can disappear if Outlook XP disables the extension .dll.

Solution

Complete these steps:

1. Open Outlook.
 2. Choose **Help > About Microsoft Outlook > Disabled Items**.
 3. If mp4olxxx.dll is in the list as disabled, click **Enable**, then restart Outlook.
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Related Information

- **Voice Technology Support**
 - **Voice and IP Communications Product Support**
 - **Recommended Reading: Troubleshooting Cisco IP Telephony**
 - **Technical Support – Cisco Systems**
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