

How to Obtain Software Upgrades for ICS 7750

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Introduction

This document describes how you can obtain Cisco Integrated Communications System (ICS) 7750 platform software. Most software upgrades are available at Downloads – Voice Software by using the appropriate CCO account. However, some recent ICS 7750 System Manager software and applications need to be obtained in a different way, due to excessive size or new licensing system.

Refer to Cisco Integrated Communications System 7750 for technical information about ICS 7750 software and applications.

Prerequisites

Requirements

Before using the information in this document, please ensure that you are knowledgeable of the following:

- Integrated Communications System (ICS) 7750 hardware platforms

Components Used

The information in this document is based on the software and hardware versions below.

- Cisco CallManager 3.3
- Cisco ICS 7750 System Manager 2.6
- Customer Response Solution (CRS) 3.0
- Cisco Unity 4.0

Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

Obtaining Software Upgrades

This section contains links to documents with frequently asked questions, which you can use to learn how to obtain software upgrades for ICS 7750:

- Obtaining Cisco CallManager 3.3 Upgrade Software for ICS 7750 FAQs
- Obtaining System Manager 2.6 Upgrade Software for ICS 7750 FAQs

- [Obtaining CRS 3.0 Upgrade Software for ICS 7750 FAQs](#)
 - [Obtaining Unity 4.0 Upgrade Software for ICS 7750 FAQs](#)
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Related Information

- [Voice Technology Support](#)
 - [Voice and Unified Communications Product Support](#)
 - [Recommended Reading: Troubleshooting Cisco IP Telephony](#)
 - [Technical Support – Cisco Systems](#)
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