

# Forcefully Log Agents Out of Cisco E-Mail Manager

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## Questions

### Introduction

How do I log out agents who forgot to log out of Cisco E-Mail Manager at the end of a shift, without knowing the Cisco E-Mail Manager Userids and passwords?

### Related Information

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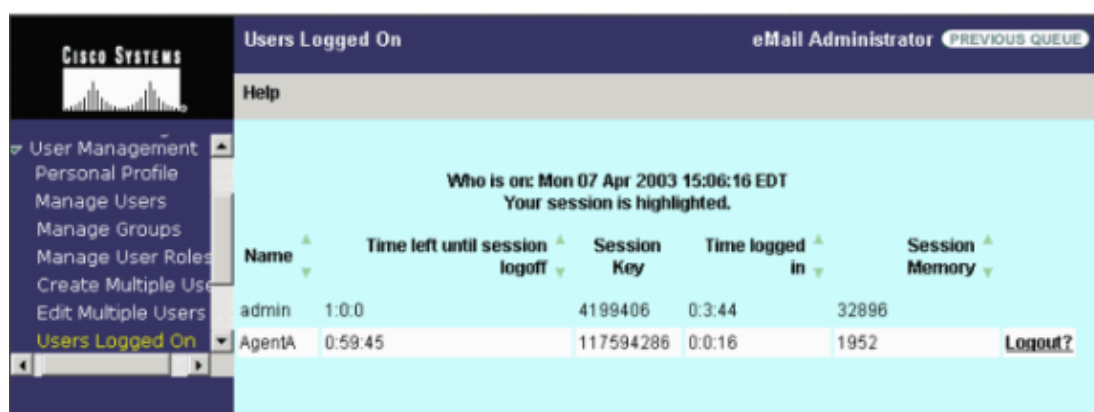
## Introduction

This document describes how to forcefully log out agents who forgot to log out of Cisco E-Mail Manager at the end of a shift without knowing the Cisco E-Mail Manager Userids and passwords or accessing the computers.

### Q. How do I log out agents who forgot to log out of Cisco E-Mail Manager at the end of a shift, without knowing the Cisco E-Mail Manager Userids and passwords?

A. You can forcefully log out an agent of Cisco E-Mail Manager:

1. Log in to Cisco E-Mail Manager with a Userid that has administrative rights, such as **admin**.
2. From the **Navigation** menu, select **User Management**.
3. From the **User Management** menu, select **Users Logged On**, the Users Logged On screen appears.



4. To log out a user, click the user row, click **Logout?**.
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# Related Information

- **Technical Support – Cisco Systems**
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